CASE Insights data | standards | research



CASE InsightsSM on Philanthropy (United Kingdom and Ireland), formerly the CASE-Ross survey

Supporting Document 2022-23
September 2023

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INTRODUCTION

About the CASE Insights on Philanthropy (United Kingdom and Ireland)

The CASE Insights on Philanthropy (United Kingdom and Ireland), formerly the CASE-Ross survey, collects detailed information about gift revenue and fundraising costs to measure the philanthropic performance of higher education and further education institutions. It has been conducted annually since 2002 and is the only source of information on this subject in the UK, enabling institutions to compare themselves with their peers. It also provides an estimate of the overall impact of philanthropy on the higher and further education sector.

It is hoped that institutions will complete the CASE Insights on Philanthropy (United Kingdom and Ireland) in full so that development offices can access a rich and exhaustive dataset to learn about fundraising trends and compare their results with those of other institutions.

All participating institutions will be required to agree to share their data with other institutions. This data will not be anonymised when shared with other participating institutions. Participating institutions will only use the survey data available to them for internal benchmarking purposes and will be required to sign a data sharing agreement to confirm they will not share any un-anonymised institutional data with third parties. CASE will only share aggregate anonymised data in the public domain.

The CASE Insights on Philanthropy (United Kingdom and Ireland) is conducted by CASE.

About CASE

<u>CASE</u>—the Council for Advancement and Support of Education—is a global, not-for-profit membership association with a vision to advance education to transform lives and society.

CASE is the home for advancement professionals, inspiring, challenging and equipping them to act effectively and with integrity to champion the success of their institutions. CASE defines the competencies and standards for the profession of advancement, leading and championing their dissemination and application with more than 97,000 advancement professionals at 3,100 member institutions in 80 countries.

Broad and growing communities of professionals gather under the global CASE umbrella. Currently these include alumni relations, development services, communications, fundraising, government relations, and marketing. These professionals are at all stages of their career and may be working in universities, schools, colleges, cultural institutions, or other not-for-profits. CASE uses the intellectual capital and professional talents of a community of international volunteers to advance its work, and its membership includes many educational partners who work closely with the educational sector.

Headquartered in Washington D.C., CASE works across all continents from its regional offices in London, Singapore, and Mexico City to achieve a seamless experience for all its stakeholders, particularly its members, volunteers, and staff. For more information about CASE, please visit www.case.org.

CASE Insights on Philanthropy (United Kingdom and Ireland), 2022-23

I. Steps to completing the survey

There are four steps to completing the CASE Insights on Philanthropy (United Kingdom and Ireland) this year:

Step 1: Complete the Contact Form using this link

https://case.az1.qualtrics.com/jfe/form/SV 2sn5upLVoFnnGey: We will use this information to provide the survey filler (and our point of contact) from your institution access to the survey¹. After the contact form is completed, a member of the CASE research team will reach out to you with the survey link along with instructions for completing the survey.

Step 2: Complete the Survey: Once you have received your survey link and documents you can begin completing the survey. We have created two documents to assist with survey completion. The first is a **Supporting Document (pdf)**, this document, that contains definitions, counting standards, examples and question-by-question guidance. Please review this document carefully before you gather your data and complete the survey. The second document is a **Survey Data Collection Form (Excel)** for use in assembling and checking the data prior to entering it on the online survey platform. The survey data collection form performs some automatic quality checks on your data. It is highly recommended that you complete this form offline before entering any data on the online survey platform to minimise the risk of errors and to support data checking.

II. Navigating the Qualtrics survey platform

We have used the Qualtrics platform to host this survey since 2020. It allows for various checks at the time of filling in the survey online to help reduce the time taken for querying later and hence making the whole process more streamlined.

Clicking on your unique survey link will take you to the survey Table of Contents; the first section within that is READ THIS BEFORE STARTING – please ensure that you do read that section carefully before beginning the survey.

- Try and complete the sections in order i.e., A to V this will make the process the smoothest. Just click the Continue button to begin with the first question in Section A.
- Due to in-built survey logic, all questions of a section may not appear on the same page.
- If you cannot avoid doing so, you may begin a later section first, however, within that section, complete all questions together. There is a notification at the end of each section confirming that you have completed the required questions for that section.
- Required vs optional questions: Required questions are marked with REQUIRED* or the sub-parts of a
 required question are marked with a * or *. Questions that are not marked this way are optional
 questions.
- Survey completion status: There is a basic survey status bar at the top which shows how much of the survey you have completed till now.
- Saving the survey: It is possible to start the survey, save responses and resume the survey later but be sure to use the same survey link on the same computer and browser. Saving data in the survey data collection form also provides a backup should you have issues saving data or have a connectivity issue.
 - There is no Save button, Qualtrics automatically saves as your work whenever you click outside of a question or move to a different tab or section.
 - You can force a check and **save** by pressing Ctrl + S (on a PC) or Cmd + S (on a Mac).
 - The Continue button takes you to the next question/page (and sometimes this is a question in the next section).

¹ Note: Your information will be stored on our database and you may get information from CASE from time to time.

- The Back button takes you to the previous page of questions. If you <u>do</u> want to go back to the
 previous page, please click outside of all questions to ensure that whatever you have filled-in on
 that page is **retained**.
- As soon as you click the Back button to go back to the previous page, you will get a pop-up message:

"Confirm Navigation

We will temporarily save your work, but answers on this page will not be recorded unless you come back and submit this page."

to confirm that you are still OK with going back (remember, if you clicked outside all questions on that page, any responses you have filled-in will still get saved, despite the confirm navigation message), click Go Back.

This is also when (in case any responses do not get saved) the offline survey data collection form you have completed will come in handy to minimise the risk of errors and to support data checking.

III. Survey updates and your feedback

Survey updates and additions

After extensive consultation with the CASE Insights on Philanthropy (United Kingdom and Ireland) Editorial Board, in 2022-23, we have updated more of the survey to keep it in line with the CASE Global Reporting Standards and also with CASE's other global surveys and metrics. We also took into account the feedback you had provided for the Ross-CASE test bed questionnaire that was run alongside the 2018-19 CASE-Ross survey.

- B-5_2: Do you fundraise in partnership with a local hospital/Is the fundraising for Clinical Medicine aligned with a local hospital?
- B-6: Institution type
- C-3: Giving by alumni graduation cohorts
- E-3: Development services FTE staff
- F-3: Development services Expenditure (staff, non-staff costs)
- G-2: Total funds received Value by gift band and by source (grid)
- G-4: Funds received Purpose of funds
- H-1: Funds received Donors by gift bands and by source (grid)
- K-1_2_1: Funds received from triggers added Crowdfunding trigger
- Q-3: Total new funds committed (exclusive of legacies and/or legacy intentions) Value by gift bands and by source (grid)
- Q-5: New funds committed (exclusive of legacies and/or legacy intentions) Purpose of funds
- Q-6: Total value of new funds committed, including legacy funds received during the year
- Q-7: Number of new legacy intentions confirmed in the year
- Q-8: Value of new legacy intentions confirmed in the year
- R-1: New funds committed (exclusive of legacies and/or legacy intentions) Donors by gift bands and by source
- S-2, S-6, S-9: New funds committed Largest new pledge/gift added two new options of Alumnus legacy intention, and Other individual legacy intention

At the end of the survey, just before submission, we have also added in a brief feedback questionnaire about each of these new questions asking you to choose between the following options for each:

- We did not have the required information
- We have the information but did not have the time/capacity to assemble the data for the survey
- We did not understand the question/the guidelines for analysing our data for this question
- Other reasons (provide more details in the next question)
- We completed this question

In case you would like to provide more details, we have also provided you with a text box to elaborate on your experience with these updates.

The above updates/insertions have in certain sections resulted in restructuring of the questions.

SECTION A: WHAT TO COUNT FOR THE SURVEY

The CASE Global Reporting Standards (CGRS) publication represents worldwide standards for recording institutional fundraising outcomes. It includes a definition of what constitutes educational philanthropy and important guidance around gift counting, funds received, new funds committed, and donor control and influence.

The United Kingdom Supplement provides further country-specific standards and guidelines related to legislation, regulations, and other reporting standards in the United Kingdom. The publication is available for purchase in print and digital editions. Learn more on the <u>CASE Global Reporting Standards webpage</u>.

These notes are a supplement to, rather than a replacement for, the CASE Global Reporting Standards. They are designed to clarify and simplify returns for respondents to the survey. Regular reference is made to the CASE Global Reporting Standards, which provide more thorough details and examples.

A.1 Philanthropic funds – definition and how to identify

In order for funding to be counted as philanthropic income, it must meet the definitions and reporting standards found in the CASE Global Reporting Standards. As you examine philanthropic intent, it is important to keep the following definition of educational philanthropy in mind:

Educational Philanthropy is the voluntary act of providing private financial support to nonprofit educational institutions. To be categorised as philanthropy in keeping with CASE standards, such financial support must be provided for the sole purpose of benefiting the institution's mission and its social impact, without the expressed or implied expectation that the donor will receive anything more than recognition and stewardship as the result of such support.

As such, the following are not included as part of the definition of Educational Philanthropy and are excluded from the survey: (CGRS, 3.1.4)

- Contractual Relationships
- Contributed Services
- Exclusive information
- Exclusive Publication
- Consultancy Included
- Intellectual Property Rights
- Pass-through government grants
- Other forms of financial benefit
- Investment on earnings on gifts
- Others including tuition payments, vendor contracts, non-gift portions of exchange transactions, etc.

Full Details on exclusions are noted in Sections 3.1.4, that on Tangible Donor Benefits (and quid pro quo contributions) and Corporate Sponsorships are noted in UK 3.1.5 and UK 3.1.6 respectively in CGRS. A complete listing of definitions can be found in Chapter 2 of CGRS and UK Chapter 2 of CRGS.

Please note that the survey does not **just** seek to record philanthropic funds received by an active Development Office, but philanthropic funds received throughout the institution.

Gifts or donations can only be counted within this survey as **philanthropic funds** if they meet **both** of the following criteria:

- The source of the funds is eligible, AND
- The nature of the gift meets the survey's definition of philanthropic intent.

Note that qualifying as an eligible source is not enough to determine the eligibility of funds as philanthropic, as the gift must also be made with *philanthropic intent*.

The CASE Insights on Philanthropy (United Kingdom and Ireland) includes two key pillars for counting practices: New Funds Committed and Funds Received. In previous iterations of the survey, while the terminology used was different, the definitions were the same.

A.1.1 New funds committed

New funds committed (formerly new funds secured) are new monies and property committed in the reporting year from any individual or qualified organisation. This includes new outright gifts, new documented pledges for up to 5 years, and new qualified and documented bequests/legacy intentions if the donor is age 65 or older (CGRS 4.1).

Outright gifts include:

- Cash gifts (one-off) without pledging involved
- Documented value (as of the date of transfer to the institution) of gifts of shares, appreciated securities, bonds, and other financial instruments. (This value may differ from the amount received when the item is sold at a subsequent date.)
- Documented value of gifts in-kind, including artwork, real estate, etc. (This value may differ from the amount received when the item is sold at a subsequent date.)

New bequests/legacy intentions should be counted at face value from donors who were age 65 or older by the end of the reporting year. Reference CASE Standards for additional details and examples of counting bequests/legacy intentions. (CGRS, 3.6 and UK 3.6)

Include new legacy intentions/pledges where, the individual has confirmed in writing that he or she has included a gift in his or her will to your institution and that the will has been executed - the clause is already in a signed will and is not just an intention to do so in the future. Contingent legacies, where the will specifies that your institution only will receive the gift should all other gifts specified in the will fail/cannot be fulfilled, should be excluded.

The value of up to the first five years' duration of confirmed pledges, from the date of the pledge, should be counted within new funds committed. If a donor makes a pledge for a period exceeding five years, for the purposes of the survey, this can be treated as multiple pledges each of up to 5 years duration. E.g., someone gives an open-ended direct debit of £10 per month. You can count this in the year it was given for five years. When the 6th year begins you can count this donation again and count it for a further 5 years. This can continue until the donation ends.

Tracking new funds committed enables an institution to measure and track the effectiveness of advancement efforts and the impact of philanthropic support, including secured pledges, in the financial reporting year, as well as in years following. The measure excludes some philanthropic income received in the reporting year (income received), notably payments on pledges and income from legacies committed in prior years.

A.1.2 Funds received

Funds received (formerly cash income received) are monies and property received within the reporting year from any individual or qualified organisation. This includes outright gifts, payments received to fulfil pledges made in the current or previous years, and realised legacy intentions. (CGRS, 4.1)

The following image will help you understand which gifts to include in only new funds committed, only funds received, or in both categories. because new funds committed is a measure of fundraising activity, there are elements that are also included in funds received.

Funds Received

A measure of money in the bank.

Funds Received are monies and property received within the reporting year.

New Funds Committed

Measures the impact of fundraising efforts. New monies and property <u>committed</u> in the reporting year.

Pledge Payments Received

New Pledges or Recurring Gifts Up to 5 yrs.

Realized Bequests/Legacies

New Bequest/Legacy Intentions (Donors Aged 65+)

Outright Gifts (not associated with a pledge)

Outright Gifts (not associated with a pledge)

A.1.3 Eligible sources of philanthropic funds

These include:

- Gifts from personal donors, in the UK and overseas, of cash and other instruments of wealth, including shares, appreciated securities, bonds etc.
- Gifts-in-kind of physical items property, art, equipment etc.
- Actual legacy income received in-year from deceased individuals (legacy pledges from living donors are excluded from any part of the survey.)
- Donations from charitable trusts and foundations in the UK and overseas. This includes donations from independent charities associated with NHS Trusts (but not direct from NHS Trusts)
- Grants made by affiliated support foundations such as North American 501(c) (3) organisations and similar organisations in other countries.
- Gifts from companies in the UK and overseas.
- Income from the National Lottery and similar sources (e.g., Heritage Lottery Fund, Sport England etc.)
- Funding through the Land Fill Scheme.

Note that qualifying as an eligible source as above is not enough to determine the eligibility of funds as philanthropic, as the gift must also be made with philanthropic intent.

A.1.4 Ineligible sources of philanthropic funds

These include:

- All funding from the government (and its agencies). Note that government funds received as part of a matched-funding scheme are also not philanthropic. For UK and Ireland, please refer to the links below:
 - o UK https://www.gov.uk/government/organisations
 - o Ireland https://www.gov.ie/en/help/departments/
- Funding from NHS Trusts
- All funding from the EU or its agencies
- Royalties and other funds generated by the exploitation of the University's intellectual property rights
- Internal transfers within the institution.

A.1.5 Definition of philanthropic intent

Giving to an institution with philanthropic intent is defined as all giving which does not confer full or partial ownership of a deliverable, financial benefit, or control to the funder in return for the funding. The gift must be owned in full by the receiving institution once it is received.

A.1.5.1 Exclusions from philanthropic intent

If any one of the following exclusion criteria apply, the whole of the funding associated with an agreement becomes ineligible for the survey. Institutions **may not** deduct the known or estimated value of any such exclusions from the overall value of the funding associated with an agreement and report the net remaining balance.

| No. | Exclusion Criteria | Description | |
|-----|----------------------------------|--|--|
| 1 | Contractual relationship | A contract exists between the two parties that commits the recipient institution to provide an economic benefit for compensation, where the agreement is binding and creates a tangible benefit/quid pro quo contribution between the recipient institution and the funder. Contract income, including income for clinical trials, is ineligible | |
| 2 | Exclusive information | The funder is entitled to receive exclusive information or other privileged access to data or results emerging from the program of activity. | |
| 3 | Exclusive publication | The funder is entitled to exclusive rights to publication of research or other results through their own branded communication channels (website, report, etc.). | |
| 4 | Consultancy included | Consultancy for the funder or a linked organisation is included as part of the agreement. | |
| 5 | IP rights | The agreement assigns to the funder any full or partial rights to intellectual property that may result from the program of activity. This exclusion extends to the provision of royalty-free licenses (whether exclusive or nonexclusive) to the funder, and also to granting the funder first option or similar exclusive rights to purchase the rights to any subsequent commercial opportunities. If the written agreement includes any actual or potential future benefit of this kind, the funding must be excluded. | |
| 6 | Other forms of financial benefit | Any other direct financial benefits are required by the funder as a condition of the funding (e.g., discounted courses, training, etc.). | |
| 7 | Funder control | The funder retains control over operational decisions relating to the use of funds once the gift has been made. This includes control over appointment and selection procedures to academic posts and student scholarships (for detailed rules and examples on funder control of gifts see Appendix Z). Note that this clause has nothing to do with a donor's right to know that a gift will be used for a designated purpose, where applicable, which is entirely consistent with a philanthropic gift. | |
| 8 | Investment earnings on gifts | Investment earnings on gifts, even if accrued during the fundraising reporting year and even if required within the terms specified by the donor. The only exception permitted is interest accumulations counted in guaranteed investment instruments that mature within the reporting year, such as zero-coupon bonds. | |
| 9 | Contributed services | Some accounting standards may recognise certain contributions of professional services as assets to an institution, which are therefore entered as such on the accounting books of the institution. However, contributions of said services are not charitable contributions and are excluded from CASE Insights survey reporting. | |
| 10 | Others | Monies received as a result of exclusive vendor relationships, such as "pouring rights" agreements, incentive payments, or other revenue sharing arrangements or exclusive partner contracts. Non-gift portions of exchange transactions (tangible donor benefit/quid pro quo). Proceeds from sale of merchandise, unless the merchandise is sold as part of a fundraising program and the charitable portion of the transaction is clearly identified. Raffle revenue. Royalties from affinity agreements. Tax on the purchase of goods. | |

| No. | Exclusion Criteria | | Description | |
|-----|--------------------|---|---|--|
| | | • | Surplus income transfers from ticket-based operations, except for any | |
| | | | amount equal to that permitted as a charitable deduction when identified to | |
| | | | donors as a gift in advance of their ticket purchase. | |
| | | • | Tickets purchased at fair market (face) value. | |
| | | • | Tuition payments. | |

This list is not comprehensive. There may also be other circumstances where service provision with a commercial value means that funding cannot be regarded as having philanthropic intent.

A.1.5.2 Separating agreements

In some circumstances it may be appropriate for philanthropic and contractual elements of a multi-faceted relationship with an organisation to be summarised in separate written agreements. In these circumstances the funding subject to the gift agreement is eligible for the survey, as long as none of the exclusion criteria apply and as long as the income associated with the gift agreement is not contingent on delivery of any activities included within the separate contractual agreement. Please also see <a href="https://exclusion.org/linearin

A.1.5.3 Corporate sponsorship

The exclusion criteria included in the Global Standards mean that, in the vast majority of cases, corporate sponsorship must not be counted, as sponsorship is based on a quid pro quo relationship. As the definition of sponsorship can vary greatly between institutions, for the purposes of reporting to CASE Insights surveys, any corporate sponsorship which is subject to VAT as a chargeable supply according to HMRC definitions must not be counted. Please refer to HMRC Notice 701/41 for further information [https://www.gov.uk/guidance/sponsorship-and-vat-notice-70141].

HMRC considers an agreement to take the form of sponsorship liable for VAT 'if, in return, you are obliged to provide the sponsor with a significant benefit.'

HMRC advise that this significant benefit might include any of the following:

- Naming an event after the sponsor
- Displaying the sponsor's company logo or trading name
- Participating in the sponsor's promotional or advertising activities
- Allowing the sponsor to use your name or logo
- Giving free or reduced-price tickets
- Allowing access to special events such as premieres or gala evenings
- Providing entertainment or hospitality facilities, or
- Giving the sponsor exclusive or priority booking rights.

HMRC adds the following note: 'This list is not exhaustive and there are many other situations in which your sponsor may be receiving tangible benefits. What matters is that the agreement or understanding you have with your sponsor requires you to do something in return' [https://www.gov.uk/guidance/sponsorship-and-vat-notice-70141].

The only circumstances where HMRC consider corporate support not to be eligible for VAT and which as a result can be counted, is where acknowledgement is restricted to:

- Giving a flag or sticker
- Naming the donor in a list of supporters in a programme or on a notice
- Naming a building or university chair after the donor (without the use of a logo), or
- Putting the donor's name on the back of a seat in a theatre.

For the purposes of reporting to CASE Insights surveys, these HMRC guidelines should be applied in assessing the eligibility of all sponsorship agreements, including those with international companies not subject to HMRC regulations.

A.1.5.4 Approaches from donors/funders

Some companies, trusts or individuals may approach an institution about a potential gift or invite specific institutions to apply for grants; this has no bearing on the philanthropic intent involved and any gifts or grants gained on that basis should be included in the survey if none of the exclusion criteria apply.

A.1.5.5 Requests for reports to funders

The donor/funder often requests or requires an accounting of the use of funds and of the impact of the programmes or projects undertaken. Any such request/requirement from the donor for regular status or other reports does not negate the philanthropic intent underlying a specific gift or grant, so agreements with reporting requirements are still eligible if none of the exclusion criteria apply.

A.1.5.6 Donor stewardship

Donor stewardship strategies (e.g., providing update reports on the progress of students supported by donors, or informal contact between donors and those supported by their gifts), do not of themselves represent a benefit to the donor. Stewardship of this kind is considered best practice and is actively encouraged.

A.1.6 Notes on university priorities and activities typically supported by philanthropic funds

Philanthropic funds can support buildings and land, staff appointments, equipment and other assets, scholarships and bursaries, endowment of lectures and other academic activities, core funding of academic activities and in some limited circumstances funding of research programmes. (Note: None of the exclusion criteria must apply, irrespective of the activity funded; see also the examples in Appendix X).

Funding for **buildings**, **land and equipment** will typically be eligible for the survey, as long as the facilities funded will remain the property of the University.

Funded **staff appointments** are eligible, but if the agreement states that the member of staff will allocate time to specific activities which would not meet the philanthropic intent definitions within this document (i.e., any of the exclusion criteria e.g., consultancy or work on research contracts) then the funding should be excluded **in full** from the survey. Exclusion – Funder control – will also need careful assessment (see <u>Appendix Z</u>).

Funding for **scholarships and bursaries** is eligible, as long as the student recipient is not required to undertake specific activities of economic benefit to the funder (e.g., research projects, work placements, etc.), in which case the funding should be excluded **in full** from being reported in the survey. Exclusion – funder control – will also need careful assessment (see <u>Appendix Z</u>).

Research funding: The exclusion criteria described above mean that the majority of research funding for institutions, whether in the form of contracts with business and industry or from grant-awarding bodies (even if they themselves are charities), should not be counted as a gift and should therefore be excluded from the survey. In some cases grants for research programmes from trusts and foundations may be eligible, but these will need to be assessed closely against the exclusion criteria on a case-by-case basis, given the differences in grant conditions between grant-making bodies (see Appendix Y for worked examples which are intended to help guide institutions' case-by-case assessments of specific grants/research programmes).

A.2 Supporting documentation

It is essential that the survey data includes only donations which are documented by paperwork (typically in the form of a simple gift agreement). If other individuals across the University outside of the Development Office have assessed income as being eligible for the survey, it is essential that those individuals have assessed the relevant income against these CASE Insights on Philanthropy (United Kingdom and Ireland) rules in full. Development Offices also need to check that if other individuals across the University have assessed income as being eligible for the survey, paperwork documentation exists, even if the Development Office themselves are not in possession of it.

A.3 Tangible donor benefits and quid pro quo contributions

A.3.1 HMRC benefit rule

In the UK, we must apply the HMRC Benefit Rule (https://www.gov.uk/guidance/gift-aid-what-donations-charities-and-cascs-can-claim-on#the-benefit-rule) when considering how we say thank you to a donor for their contribution. The maximum value of this benefit depends on the value of the gift. If the benefit exceeds this maximum value, the gift is no longer eligible for tax relief (e.g., Gift Aid). Donations that do not qualify for Gift Aid due to the Benefits Rule may still be counted but the value of the benefit must be subtracted

A.3.2 Finance bill 2011 tainted charity donations rules

These largely replaced the HMRC Substantial Donors rules of 2006 and exist to prevent the abuse of the tax reliefs available to donors. The Tainted Charity Donations rules

(https://www.gov.uk/government/publications/charities-detailed-guidance-notes/annex-viii-tainted-charity-donations) ensure that the usual tax reliefs are not available where donors enter into arrangements to obtain a financial advantage from a charity for themselves, or someone else involved in the arrangement, in return for their donation. Any donations that fall under the Tainted Charity Donations Rules should not be counted.

E.g., a charitable health provider may offer donors a priority treatment service if their donations exceed £100. A donor who gives more than £100 with a view to making use of this priority treatment service would be caught by the Rules as the donor would have made a donation as part of an arrangement to make use of the charity's priority treatment service.

Another example could be a donor offering a donation in return for a student place for a connected person (e.g., a family member or friend).

Donations that relate to financial benefits, such as priority access to exhibitions, which are acceptable within the Gift Aid Benefits Rule, are excluded from the Tainted Donations Rule.

A.4 Recording philanthropic funds: cash gifts and pledges

Please take special care to distinguish between pledges and cash gifts.

A.4.1 Cash gifts

Includes monies received within the financial year from any source (individual in lifetime, legacy, corporate, trust/foundation) by cash, cheque, Standing Order, Direct Debit, CAF, electronic wire transfers, and any actual or future Gift Aid income received in relation to these payments.

Cash payments from overseas donors (individual or institutional) should be counted according to the value on the date they were transferred to your institution. So, if an American 501(c)3 organisation collects gifts in year 1 and donates them to your institution in year 2, you should count the cash value of the donation in year 2 (although, the individual donors should be counted in the survey questions in the year in which they made the gift). See worked examples in Appendix X.

A.4.2 Pledges

A pledge is a commitment to make a future gift, usually made over a number of payments, often over a number of years.

While counting pledges, include the following types of gifts, so long as they meet the standards for Pledge Documentation detailed in the global standards:

- multi-year direct debit/standing order gifts
- multi-year pledge agreements for large gifts, and
- single gifts which are promised to be made in a future year and have supporting documentation.

Multi-payment pledges are counted as per the global standards except for direct debits and standing orders which are counted as follows:

- Standing order and direct debit donations with a fixed term should be counted as pledges at the full pledge value (with a maximum of 5 years).
- Until Further Notice (UFN) standing orders and direct debits, those without an agreed duration, should be valued annually as the total of payments received that year. This value can be included as the pledge amount in new funds committed and the funds received amount. For CASE Insights surveys, these effectively become new one-year pledges every year.

Oral pledges and legacy pledges should <u>not</u> be included in the survey. Unrealised legacy pledges are never counted as pledges by this survey, even if documented, because they are revocable.

Unspecified or undocumented pledges should not be included in the survey.

A.5 Recording philanthropic funds: Funds received

Funds received refers only to cash received in the survey year. The aim is to record the value of all cash received, in the year, by the institution as a result of philanthropic giving, regardless of when the fundraising activity relating to the cash gift took place, i.e., even if the gift was pledged in a previous year.

A.5.1 Funds received includes

- Cash received in the year resulting from new pledges and new single cash gifts.
- Cash received in the year resulting from pledges made in previous years.
- Any actual or future Gift Aid income received or due in future as a result of cash received in year.
- The documented value of gifts of shares, appreciated securities, bonds and other financial instruments provided by the receiving institution's broker on the day that they were received (i.e., the value at the point of gift) and whether from living donors or from a legacy.
- Cash received from legacy gifts.

A.5.2 Funds received excludes

- Cash received from any sale of financial instruments (shares etc.) donated in previous years.
- Income received from any retained donated financial instruments (shares etc.) or real estate.
- Income generated from endowments.
- Gifts-in-kind/non-cash gift (regardless of whether realised for cash); **importantly**, if a legacy gift involves a gift-in-kind of a physical asset, which the institution could sell (e.g., real estate, houses, artwork, books, software, hardware, machinery and equipment etc.), this cannot be counted as funds received. Instead, the value of the asset should be recorded under gifts-in-kind under new funds committed in the year in which the asset was received by the institution, irrespective of whether it chooses to sell it at a later date. The global standards for valuing and reporting all types of gifts-in-kind apply (see CGRS Chapters 3.3.1 Gifts-in-Kind and 3.3.6 Real and Personal Property). Donated items that exceed your organisation's threshold for capitalisation will need to be recorded as tangible assets. There may be tax implications for your institution for gifts of this nature and we recommend you take advice from your central Finance team before accepting them.

A.5.3 Funds received from legacies

This is the funds received during the year from legacy gifts (from the estates of deceased individuals) and is included within the total funds received by the institution.

What should be included: If the legacy includes financial instruments (shares etc.) then these **should be** included and should be valued on the day that they are received, not at the value that is eventually realised when sold.

Gift bands or categories for funds received from legacies are:

- £1-£999
- £1,000-£9,999
- £10,000-£99,999
- £100,000-£999,999
- £1,000,000+
- Total

Multiple payments received from a single legacy as the estate is settled should only be counted once.

- If you have received several payments from a single legacy as the estate is settled, these should be totalled to find the value of the legacy gift and put into the appropriate gift band.
- E.g., a legacy that settles in three contributions (£10,000, £20,000, £30,000), should be counted as a single legacy of value £60,000 and be put in the gift band £10,000-£99,999.

What should not be included:

- Pledges from living donors should **not** be included as they could be revoked.
- Money still passing through probate should also **not** be included.
- Importantly, if a legacy gift involves a physical asset which the institution could sell (real estate, artwork or books, etc.), this **cannot** be counted as funds received. Instead, the value of the asset should be recorded under gifts-in-kind under new funds committed in the year in which the asset was received by the institution.

A.5.4 Funds received – largest gifts

Source categories of largest gifts given to the institutions as funds received:

- Alumnus in lifetime
- Alumnus legacy
- Other individual in lifetime
- Trusts/Foundations
- Companies
- Lottery
- Other organisation

Funds received from legacies is a permissible source; however, it must be realised cash rather than an estimated value for a gift-in-kind (such as property) received as part of a legacy. Gifts-in-kind, even if they have been sold for cash, are excluded from this section.

The largest gift given to the institution as funds received can be a single payment against a pledge made in previous years. E.g., if someone has pledged £1M and makes a £250,000 payment towards that pledge, and no single gifts are received that are larger than that in the year then your largest cash gift is £250,000. You can only count the money that has been received.

A few large gifts often make up a large percentage of total cash received. Therefore, answers to this question should reflect how the donor feels about his/her gift(s) over the full year. E.g., if one donor is supporting two entirely separate projects then these should be treated as two separate gifts. But if one donor is making multiple payments across the year in support of a single project, then these payments should be reported summed up as a single gift.

A.7 Recording philanthropic funds: New funds committed

A.7.1 New funds committed includes

- Cash received in the year resulting from new confirmed non-legacy pledges and new single cash gifts.
- Confirmed non-legacy pledges committed in the year, counting the multi-year value of any such
 pledges for up to five years. The five years includes the year in which the pledge is made, but care
 should be taken not to double count the first payment against a new pledge.

E.g., a donor makes a pledge in the course of the survey year to make a gift to the University of £50,000 to be paid over five years. The donor also makes the first payment of £10,000 in the course of the survey year. The appropriate amount to record for new funds committed in the survey year is £50,000 NOT £60,000 (the £50,000 pledge PLUS the £10,000 payment).

- Any actual or future Gift Aid income received or due in future as a result of new single cash gifts or confirmed non-legacy pledges counting up to five years' worth of funding for each pledge.
- Equivalent cash value of gifts-in-kind whether realised or unrealised. These include real estate, art works or books. They may also include research equipment provided that if the equipment is part of a research grant, it counts as philanthropic (as per the definition). Please note that most research funding does not count as philanthropic. The equivalent cash value should be the independently assessed market value on the day that the gift was received.
- Equivalent cash value of financial instruments (shares etc.) received as gifts (whether from legacies or living donors) as documented on the day they were received (normally the known market price).
- Upgrades to existing regular gifts (only the upgraded amount can be counted).

A.7.2 New funds committed excludes

• Cash received in the year resulting from pledges made in previous years.

A.7.3 Treatment of shares and financial instruments under new funds committed

Gifts of shares, appreciated securities, bonds and other financial instruments should be valued for the purposes of new funds committed at the documented value provided by the receiving institution's broker on the day that they were received. Any income received from these financial instruments (e.g., dividends, interest, etc.) should be excluded from the survey.

Sales receipts in respect of gifts of shares and financial instruments made in previous years should <u>not</u> be recorded in new funds committed for the current year as these gifts should have been recorded under new funds committed in previous years at their imputed value at the time they were given.

A.7.4 Treatment of gifts of real estate and gifts-in-kind under new funds committed

The value of donated real estate and other gifts-in-kind that create assets in the institution's balance sheet (e.g., books and paintings), should be included under new funds committed based on an external expert view (other than that of the donor) on the value of the gift as close to the date of receipt as possible.

Any income received from donated real estate (e.g., rent) or from other gifts-in-kind should be excluded from the survey.

Sales receipts in respect of real estate and other gifts-in-kind made in previous years should not be recorded in new funds committed as these gifts should have been recorded under new funds committed in previous years at their imputed value at the time they were given.

Gifts-in-kind of services rendered (e.g., providing event facilities, volunteer time) are excluded entirely from the survey.

A.7.5 Return of unspent monies under new funds committed

If donors making gifts for restricted purposes stipulate that any unspent monies should be returned to the funder, the full amount pledged can still be counted under new funds committed. Any monies eventually returned to the donor should be deducted from the new funds committed total for the relevant year.

A.7.6 Requirement for documentation under new funds committed

Only documented, confirmed pledges should be reported in the survey as new funds committed. These are standing orders, direct debit mandates, documented gift agreements or other signed documentation from the donor which confirm the size of the donation and a timetable for the transfer of funds.

Oral pledges should not be included in the survey.

For the avoidance of doubt, any unspecified or undocumented pledges should **not** be included in the survey.

A.7.7 Bequests or legacies and new funds committed

Bequests or legacies are terms used interchangeably throughout this document.

In order to align with CGRS, the new funds committed section in the survey has been divided into two subsections:

- New funds committed exclusive of legacies and/or legacy intentions
- New funds committed legacies and/or legacy intentions

A.7.7.1 New funds committed exclusive of legacies and/or legacy intentions

In this entire sub-section all the new funds committed values are requested excluding legacies and/or legacy intentions.

A.7.7.2 New funds committed - legacies and/or legacy intentions

Within this sub-section, first the total new funds committed **including legacy funds received during the year** is requested.

Next we will look at the new legacy intentions confirmed during the survey year.

In order to retain historical comparators, and for national reports to be consistent, the new funds committed including the new legacy intentions will be captured separately and separated out in the results. Other regions have adjusted their practices so that a global standard can be reached. By capturing this information UKI practitioners will be able to benchmark and compare their work with global peers.

These pledges will be separated out in the survey results as well to show a new funds committed total which can be reported either with or without legacy pledges included.

These new legacy intentions should be counted at face value from donors where:

- written confirmation has been given of the pledge
- the value of the pledge is known,
- the name of the donor is known, and
- where the donor is 65 years or older.

The written confirmation has been given of the pledge can be in the form of correspondence with the donor, correspondence with a lawyer where the name of the donor is shared, and/or notification of a legacy which is going through probate and where the institution is a named beneficiary). That is, the individual has confirmed in writing that they have included a gift in their will to the institution and that the will has been executed. The clause is already in a signed will and is not just an intention to do so in the future.

Contingent legacies, where the will specifies that the institution only will receive the gift should all other gifts specified in the will fail/cannot be fulfilled, should be excluded.

If the University received notification during the year that a will has gone through probate, but the related cash was not received during the year, no value should be included under new funds committed, even if specified sums are included in the probate documentation.

A.7.8 Pledge duration under new funds committed

The value of up to the first five years' duration of confirmed pledges, from the date of the pledge, should be counted within new funds committed. If a donor makes a pledge for a period exceeding five years, for the

purposes of the survey, this can be treated as multiple pledges each of up to 5 years duration. E.g., someone gives an open-ended direct debit of £10 per month. You can count this in the year it was given for five years. When the 6^{th} year begins you can count this donation again and count it for a further 5 years. This can continue until the donation ends.

A.7.9 New funds committed – largest confirmed new pledge/gift

Source categories of largest confirmed new pledge/gifts given to the institutions as new funds committed:

- Alumnus in lifetime
- Alumnus legacy
- Other individual in lifetime
- Other individual legacy
- Trusts/Foundations
- Companies
- Lottery
- Other organisation

These new pledges could be new single cash gifts received in the year, or the total value of a new multi-year pledge secured in the year. They can include a new legacy gift that has been received but not a legacy pledge.

They cannot include a payment made against a confirmed non-legacy pledge made in a previous year. Gifts-in-kind, even if they have been sold for cash, are <u>not</u> included in this question.

It **is possible** for the largest new pledge/gift to be the same largest gift given to the institutions as funds received. E.g., if a new cash gift of £750,000 was received and the five-year value of no new confirmed non legacy pledge exceeded this.

A few large pledges often make up a large percentage of total new funds committed. Therefore, responses to the largest pledge/gift should reflect how the donor feels about their pledge(s) over the full year. E.g., if one donor is supporting two entirely separate projects then these should be treated as two separate pledges/gifts. But if one donor is making multiple payments across the year in support of a single project, then these payments should be reported summed up as a single gift.

A.8 Recording philanthropic funds: Treatment of multi-institution with a single grant-holding body

- Some Trusts will allocate funding which is eligible for the survey to one grant holding institution, on the basis that an element of the funding may be allocated to another institution or institutions.
- If the grant holding institution has full discretion over the level of any award to another institution, the full value of the funds received can be included under new funds committed and subsequently under funds received in current/future years.
- If the agreement includes a specific amount ear-marked by the donor that is to be allocated by the
 grant-holding institution to another specific institution or institutions, the grant-holding institution
 should deduct that element of the funding before including it in its own new funds committed or
 funds received entry on the survey.
- Conversely, an institution can only count funding received from similar multi-institutional programmes where they are not the grant-holding institution if an explicit level of funding for their institution is earmarked for their institution by the donor as part of the written agreement.
- This similarly applies to both new funds committed and funds received.

SECTION B: GENERAL GUIDANCE

This section provides general guidance to support the completion of this survey. This information is relevant to all questions so please read thoroughly before completing the survey.

B.1 Survey reporting dates

Unless otherwise specified in the survey the **2022-23** or the year relates to **1 August 2022 – 31 July 2023, both dates included**.

B.2 Personal trusts or family foundation

Although there is no legal definition for a family foundation, this term often arises in fundraising contexts. Personal trusts and family foundations are those that were established, and continue to operate, as conduits for charitable donations from an individual or immediate member(s) of a family.

An institution that receives a gift from a personal trust or family foundation may wish to give recognition credit in its donor reports and publicity to the family member(s) responsible for suggesting the gift, in addition to the foundation. In CASE Insights surveys, however, report the gift as being from a Trust/Foundation. NOTE: This is different from the guidance in previous years and has been changed to match the guidance in the CASE Global Reporting Standards.

B.3 Treatment of joint gifts

If individuals who are partners make joint gifts, they should be counted as two donors for the purposes of questions relating to donor numbers.

However, care should be taken not to double-count the value of the gift in questions relating to breakdown of funds received and new funds committed.

B.4 501(c)(3) and other such organisations - donors and income

Donors to affiliate/support organisations, such as 501(c)(3) organisations in the USA, should be treated as donors to the institution for the purposes of this survey and therefore funds received, and new funds committed from these donors should be treated as coming from **organisations** for the purposes of classifying the source of gifts and pledges. (CGRS, 5.1.2) NOTE: This is different from the guidance in previous years and has been changed to match the guidance in the CASE Global Reporting Standards.

The funds received from such donors should be the total amount received by the institution from the 501(c)(3) during the course of 2022-23. This is the total amount of cash that has been transferred from the 501(c)(3) into the institution's bank account.

The new funds committed from such donors should be the total amount pledged/given as new cash to the 501(c)(3) during the course of 2022-23.

It is appreciated that this may result in some anomalies - e.g., where a donor makes a gift to the 501(c)(3) in March 2022 but the cash is not received by the institution until August 2023. In such circumstances, this contribution should not be represented in the questions breaking down funds received.

B.5 Purposes of funds

Current Use: These are donations to be spent as soon as practically possible.

For this survey, a donation is **restricted** if the donor has made any requirements as to how the money is spent (e.g., to be used for Scholarships or for student projects or for the Department of X). For this survey, a donation is **unrestricted** if the institution is allowed to spend the money **entirely** at their discretion (e.g., where need is greatest, or the gift is to the University of X).

Endowment: An endowment is any donation (to support projects, programmes or activities over an extended period) where the donor's intention is that the original gift amount is invested by the institution and used to generate annual income that is used as specified by the donor. Endowments can be permanent (meaning the capital must be retained in perpetuity) or expendable (meaning the capital can be spent down along with the income).

In most cases the endowment capital (original donation) is never spent but continues to generate income year on year. E.g., a donor gives £1,000,000 to be endowed for student scholarships. The institution invests this money and on an annual basis the income/interest is collected and used to provide a number of scholarships each year. The original £1,000,000 is not used for the scholarships.

Sometimes a donor will intend that the capital sum should not be spent, but the terms of the endowment provide that in certain tightly defined circumstances (e.g., if the meaningful value of the scholarship can no longer be met from the interest on the endowment) the element of capital growth or a proportion of the capital itself can be expended. Although such gifts may be classified as expendable endowments by the finance office, they should be treated as endowments for the purposes of this question.

Capital gift: A gift towards the cost of purchase or construction of a tangible fixed asset, including land, buildings and equipment. In CASE Insights surveys this would be count as a gift for capital purposes.

B.6 Gift aid

Gift Aid is a scheme enabling charities to reclaim tax on a donation made by a UK taxpayer from the Government, effectively increasing the amount of the donation. **Gift Aid should be included in all your responses where applicable** – therefore a gift of £100 plus Gift Aid should be shown as £125. Gift Aid should always be counted in the same financial year as the gift itself was made (or, in which the gift is pledged to be made), whether or not your institution has actually made the claim within that financial year. E.g., a gift of £100 is received in this financial year but you plan to claim the gift aid in the next financial, you should include the gift aid value in this financial year.

- Income received in membership fees, or part thereof, that qualifies for Gift Aid can be counted in the survey as philanthropic income.
- Any event income or part thereof, from ticket sales or similar, that qualifies for Gift Aid can be counted in the survey as philanthropic income.

B.7 Treatment of sponsored activity and gift triggers

It is recognised that institutions are receiving increasing philanthropic income from crowdfunding and from sponsored activities (such as marathon running, hill walks etc.) through organisations such as Just Giving and Virgin Money and are dealing with and recording this income in different ways. The next few points detail how to deal with such income:

Gift Triggers are the interaction or event that caused an individual to decide to donate. The event that triggered the gift may have taken place in the current year, and/or in previous years previous years. E.g., a face-to-face ask in 2021-22 may result in a gift in 2022-23. Where possible the relevant gift trigger (options detailed below) should be used. If you do not know the trigger, then use the Unknown option.

Mass solicitation (e.g., Telethon/direct mail/E-ask, text and piggy back asks):

- Telethon: Trigger was a phone call made as part of a phone telethon or calling campaign.
- Direct mail: Trigger was a postal direct mail ask (which could include a telethon pre-call letter if it included a specific ask.
- E-ask: Trigger was an electronic ask such as an email or ask made via a social media site.
- Text: Trigger was an ask made via text message/SMS.
- Piggy Back: Trigger was another mailing with a primary purpose which was not to ask, but which may
 have included either a donation form or a note of a donation website. Typical examples of piggy back

asks include a donation form sent along with the alumni magazine, a telethon pre-call letter without an explicit ask in it, or an event booking form which includes a line for adding a donation to a booking fee, or a mailing to encourage legacy pledges which also includes a lifetime gift donation form.

Crowdfunding

- Individuals donate to a specific project promoted by staff or students.
- Crowd-funding donors are often motivated by their interest in the project and, as such, this type of
 fundraising is an extension of an institution's own online giving functionality. Most crowdfunding
 platforms allow the details of individual donors to be downloaded. They should be created as
 individual entities in the system and included in donor numbers. Funds received from crowdfunding
 should be counted when received by the institution.
- Fundraising efforts using the institution's crowdfunding platform where the funds will not end up with the institution are **not** counted, even if they pass through the institution's bank account, e.g., donations for activities owned by the Students' Union.
- Funds raised via institutional crowdfunding platforms for named individuals (whether that is for fees, hardship grants or to fund educational or extracurricular activities) are excluded.

Face to face or tailored proposal: For any gift where there has been a direct ask by an employee of the University and/or a volunteer, to fund a particular project/proposal.

Unsolicited trigger: For gifts received from individuals where there has not been a specific/identifiable ask made by the institution. The donor has sought out the institution on his/her own and decided to support the institution him/herself.

Unknown: Where the Development Office is unable to identify a trigger and should be used to record gifts received direct to departments/academics where the trigger is unknown. Many of these gifts may have been solicited by the academics/staff but if the Development office is unaware of this the Unknown trigger should be used. If you are unsure of the trigger use the Unknown option.

Legacy: Should be used to record funds received from legacies. Although each legacy donation may have an identifiable trigger we do not seek to clarify those triggers here. Our sole aim in including legacy giving here is to ensure that the total matches the total of funds received from individuals in the year.

Other: Individuals raise funds from their own network (from their sponsors) for the institution or a specific designation, for example cancer research or student mental health. Respondents should treat as a donor the individual who has undertaken a sponsored activity (such as a marathon, hill-walk etc.) and who has effectively collected income from sponsors through an organisation such as Just Giving or Virgin Money. This individual is referred to in this guidance as the **collecting donor**. Respondents should record such funds, including the Gift Aid component, under the Other trigger type. The individual sponsors of the collecting donor should not be counted as donors for the purposes of this survey even if their details can be imported from the platform (Just Giving or Virgin Money).

B.8 Linked charities

A linked charity is a charitable institution that has been established to support a University's general and/or specific purposes. Hallmarks of a linked charity **may include some or all** of the following:

- There is a formal trust deed which may cite the aim of providing benefit to the University (or a department or group within the University)
- There is a board of trustees on which the University is represented, such that the University has influence in decision making
- The charitable objectives are aligned with those of the University e.g., the <u>majority of</u> beneficiaries are University staff, students or departments
- There are recorded donor wishes which align with the University's charitable objectives
- The University, or a specific group or department within the University, is the recipient of a significant proportion of the charity's outward funding or philanthropy.

B.9 Donors – alumni and non-alumni, total donors

Each donor should be accounted for once, even if they have made more than one payment or gift.

Individual donors include alumni, and non-alumni individuals:

- Alumni individuals include undergraduate alumni, postgraduate alumni, other alums (Honorary, Erasmus, non- graduating etc.).
- Non-alumni individuals include staff, former staff, governors, trustees, parents, current students, grateful patients (including pet/animal owners), and all other individuals.

Examples of which degrees comprises the alumni donor categories are detailed below:

| Alumni category | Examples of degrees |
|----------------------------------|---|
| Undergraduate alumni | BA, BSc, MEng, MBChB |
| Masters/PhD alumni | PhD, MSc, MBA |
| Other qualification/award alumni | PGCE, Diplomas, Certificates, Professional Qualifications |
| Other alumni | Honorary Graduates, Erasmus, Visiting Students, Non-graduating alumni |

Examples of non-alumni individual donor categories are listed below:

| Non-alumni individual category | Examples Include |
|--------------------------------|--|
| Staff | Full time, Part time and Former Staff |
| Parents | Parents of current students and of alumni |
| Grateful patients | Grateful patients, Pet/Animal owners |
| All other individuals | Members of the community, current students |

If any alumni, or non-alumni individual donor falls into multiple categories listed, then they should be counted only in the first relevant category. E.g., if a non-alumni individual donor is both a member of staff and a parent then they should be counted in the staff category only, and not in the parent category.

For total donors, please include:

- An individual or organisation making a new single cash gift in the year
- An individual or organisation making a cash payment against a pledge made in this or any previous year (including standing order or direct debit payments)
- An individual or organisation making a gift in kind in the year
- An individual or collecting donor who has undertaken a <u>sponsored activity</u> such as a marathon and who has effectively collected funds from sponsors through an organisation such as Just Giving/Virgin Money, but not the individual sponsors themselves.

Please exclude:

- Any individual or organisation who makes a new pledge in the year but does not actually make a cash
 gift in that year
- Individuals making legacy pledges
- Deceased individuals from whose estate legacy funds have been received
- Individual sponsors of a collecting donor individual undertaking a sponsored activity such as a marathon.

B.10 Definition of alumni

Alumni are former students of the institution.

The following four definitions are examples of who can be counted as alumni. None is right or wrong – and some institutions evolve and change from one definition to another over time. However, these four definitions are the most typical, and are recommended as best practice either as standalone or in combination.

- All former students who received an award (e.g., degrees, certificates, diplomas) from the institution.
- All former students who ever studied at the institution, however briefly.
- Honorary graduates.
- Current students who have already received one degree from the institution and are now returning to take a further degree (though each individual should only be counted once, however many degrees they have from your institution).

You should use the same definition, whichever you pick, throughout the survey.

In this survey, when prompted for total alumni, please include all living alumni as of 31 July 2023, but exclude those who have only just graduated in summer 2023. Some institutions will have information on summer 2023 graduates at the time of survey submissions, others will not, hence summer 2023 graduates should be excluded to ensure institutions are reporting this figure in a similar manner.

B.11 Contactable alumni

Contactable alumni refer to those living alumni for whom you have an active mailing address **OR** an active email address **OR** a valid telephone number. Exclude **any alumni that have opted out of being contacted by the institution**.

An **active** mailing/email address is one that you currently use to send post/email to that person. In this regard you consider it to be a valid and usable address and have not received any notice that it is incorrect. If someone has both, an active mailing address and an email address, they should only be counted only once.

For the purposes of this question, please include all contactable living alumni as of 31 July 2023, but exclude those who have only just graduated in summer 2023. Some institutions will have information on summer 2023 graduates at the time of survey submissions, others will not, hence summer 2023 graduates should be excluded to ensure institutions are reporting this figure in a similar manner.

Very few institutions are able to contact all of their alumni. At most universities the number of contactable alumni increases slightly year on year, reflecting the fact that the number of new alumni graduating each year normally outweighs the number who become lost or deceased.

B.12 Alumni graduation cohorts

Alumni graduation cohorts refers to the number of years it has been since your alumni studied at the institution.

For those that graduated with more than one qualifications: Count individuals who received multiple qualifications from the institution (e.g., an undergraduate degree and subsequent professional degree) based on when the <u>first</u> qualification was awarded. E.g., if an individual received both a BA (undergraduate award) and a PGCE (other qualification/award) then they should be counted in the undergraduate alumni category only, and not in the other qualification/award alumni category.

Other Alumni - Non Degree/Diploma Holders: This category includes individuals who completed at least one term or one semester or at least one degree-credit course in a degree-granting program with passing grades, but who did not receive a diploma, degree, award, or certificate. This includes students who transferred to another institution prior to meeting degree requirements. Other Alumni might include honorary graduates (e.g., the only degree from your institution is an honorary one), post-docs, visiting students - such as study abroad students - and any other individual your institution considers an alumnus/alumna not already counted in another category.

B.13 Development or alumni programme start

This is the year when your institution first invested in a professional alumni relations and/or fundraising programme.

NOTE: Some institutions have historically had separately constituted alumni associations before investing in a professional office: these do not count.

B.14 Fundraising, alumni relations, development services functions – staff and expenditure

The table below outlines some details about the **functional areas** of fundraising, alumni relations and development services.

| Functional Area | Additional Details |
|------------------------------|--|
| Assign as per exact job role | Chief advancement officers and their support staff General operations staff such as receptionists, office managers, and human resources professionals who function as part of the overall development/alumni relations team and provide general support for all development/alumni relations functions inclusive of fundraising, alumni relations and development services. Communications/Marketing (directly supporting Alumni Relations and Fundraising) keeping the institution's external audiences informed of activities, achievements and priorities to build public support on behalf of advancement promoting alumni programs, including events, reunions, clubs, and noncredit instructional programs direct marketing public relations on behalf of advancement preparing, producing, distributing and evaluating print and digital literature, such as websites, newsletters, brochures, case statements, and proposals Note: Support staff who work exclusively for a functional area would be counted within each appropriate category. |
| Development Services | Staff whose duties include: Database management Reporting and data insights Prospect research Gift processing Gift agreement templates Recognition policies |
| Alumni Relations | Staff whose duties include: building long-term relationships with alumni to develop champions of the institution's mission organising, promoting, and maintaining membership in clubs and chapters organising and holding alumni events such as class reunions, homecoming, and meetings of alumni boards and committees organising, promoting, and conducting noncredit instructional programs for alumni providing special programs any other duty that enhances participation in the institution's activities and mission |
| Fundraising/Development | Staff whose duties include: Director of Development annual giving major/principal gifts planned giving corporate and foundation relations |

central development, college or faculty-based development
 campaign management
 donor stewardship

FTE staff (or full-time equivalent staff) as per function

- This seeks to find out the size of the fundraising/alumni relations/development services functions at your institution.
- Staff should be allocated to fundraising or alumni relations or development services depending on the time spent in that function.
- Staff from departments/faculties outside of the Development Office, who act as Champions or fundraise, should not be included in this total.
- Temporary staff, such as student telethon callers, envelope stuffers, or temporary staff who work at fundraising/alumni events, should <u>not</u> be included in these numbers.

An example of split between job roles is given in the table below. However, **this is only indicative**, you are advised to assess how a particular job role allocates time between the three functions and then assign the amount of time spent in that function.

| Role | Fundraising | Alumni Relations | Development Services |
|--|-------------|---------------------|-------------------------|
| Director of Development | 100% | | |
| Development/Gift Officers | 100% | | |
| Annual Fund Staff | 100% | | |
| Prospect Researcher | | | 100% |
| Trusts Officer | 100% | | |
| Legacy Officer | 100% | | |
| PA/Secretary for Director/Gift Officers | | | 100% |
| Alumni Officer (if fundraising in job description) | 50% | 50% | |
| Head of Operations/Development Services | | | 100% |
| Head of Data | | | 100% |
| Data Entry Staff | | | 100% |
| Alumni Officer (no fundraising in job description) | | 100% | |
| Magazine/Communications Officer | | 100% | |
| PA/Secretary for Alumni Office | | 100% | |
| Alumni Reunions/Event Officer | | 100% | |

Expenditure as per function

- An appropriate proportion of the costs of staff that work on more than one functional area should be attributed to the expenditure depending upon the time spent working for that function.
- Staff costs should include National Insurance and Pension costs in all calculations.
- Non-staff costs relating to each functional area should include the non-staff costs of that functional
 area, and an appropriate percentage of the operational costs relating to the database (licences, etc.).
- The expenditure on each functional area <u>excludes</u> the indirect costs associated with philanthropic support for the institution. E.g., the time of any academic staff and administrative staff not identified

earlier and the costs associated with the recruitment of students or the promotion of the research activities of your institution.

<u>Fundraising expenditure</u>: Expenditure includes only the staff and non-staff fundraising costs which could be said to represent the institution's fundraising function and which are generally the responsibility of the Development Director, or the equivalent appointment.

Some universities employ students to make fundraising calls at certain times of year on a temporary employment basis. These costs may be attributed to salary or non-salary costs according to institutions preference and ease of calculation.

<u>Alumni relations expenditure:</u> Expenditure includes only the staff and non-staff alumni relations costs which constitute the institution's alumni relations function and which are generally the responsibility of the Head of Alumni Relations, or the equivalent appointment.

An alumni magazine is any regularly printed magazine that is sent to the majority of your alumni. Donor newsletters, e-newsletters and departmental newsletters should not be included. The costs associated with producing and distributing an alumni magazine should not be included here as they are the subject of subsequent questions.

<u>Development services expenditure</u>: Expenditure includes only the staff and non-staff development services costs which could be said to represent the institution's development services function and which are generally the responsibility of the Head of Development Services, or the equivalent appointment.

B.15 Alumni magazine and expenditure

An alumni magazine is any regularly printed magazine that is sent to the majority of your alumni.

The costs associated with producing and distributing an alumni magazine are to be reported separately from the costs associated with alumni relations staff expenditure, and non-staff expenditure.

The total non-staff cost of design, print and fulfilment of your magazine(s) should be reported when asked. E.g., if your institution produced two magazines a year at a cost of £50,000 per magazine you should report a total cost of £100,000.

B.16 Gift bands or categories

The gift band within which funds received/new funds committed from a donor can be categorised, depends upon the value of funds received from the donor during the survey year.

Gift bands or categories for funds received are:

- £1-£999
- £1,000-£9,999
- £10,000-£99,999
- £100,000-£999,999
- £1,000,000+
- Total

In the case of funds received, e.g., if an individual donor gives a single gift of £50,000 and also pays 12 monthly payments of £100 against a pledge made in previous years, the total funds received from this donor would be £51,200. In addition, if Gift Aid is claimed against these donations the total funds received from this donor would be £64,000 (regardless of when the Gift Aid cash is received). Therefore, this donor would be counted once under the £10,000 - £99,999 category.

If a company has given more than one gift during the year, they should only be counted once. E.g., if a company has given a gift of £50,000 and a second gift of £75,000 their total contribution is £125,000 and the company is counted once under the £100,000-£999,999 category.

Gift bands or categories for new funds committed are:

- £1-£4,999
- £5,000-£49,999
- £50,000-£499,999
- £500,000-£4,999,999
- £5,000,000+
- Total

In the case of new funds committed, if a donor has given more than one gift/confirmed pledge during the year they should only be counted once. E.g., if a donor has given a single gift of £50,000 and pledged to give a further 100,000 each year for the following four years - and the gifts are eligible for Gift Aid, the total new funds secured is £562,500 (including gift aid) and this is counted as a single donor under the £500,000 - £4,999,999 category.

B.17 Definition of organisations

Organisations include companies, charitable trusts and foundations, independent charities associated with NHS Trusts (but not direct from NHS Trusts), overseas governments or their agencies and foundations, National lottery and similar sources (e.g., Heritage Lottery Fund, Sport England etc.).

Organisations which are specifically excluded from this survey are:

- All funding from the government and its agencies, including HEFCE, the research councils, the government funds received as part of a matched-funding scheme. For UK and Ireland, please refer to the links below:
 - o UK https://www.gov.uk/government/organisations
 - Ireland https://www.gov.ie/en/help/departments/
- Funding from NHS Trusts
- All funding from the EU or its agencies
- Royalties and other funds generated by the exploitation of the University's intellectual property rights
- Internal transfers within the institution.

Other organisation donors could include registered charities, community groups, etc.

Read more about personal foundation, and 501(c)(3) organisations.

B.18 Organisation categories

The organisation categories are:

- Trust/Foundations
- Companies
- Lottery
- Other

Each organisation should be accounted for only once. If any organisation falls into multiple categories, then they should be counted only in the first relevant category. E.g., if an organisation donor is both a Trust and a Company they should be counted in the Trusts/Foundations donor category only, and not in the Companies donor category.

B.19 Institutional campaigns

An institutional campaign is an announced, institutional drive for a defined amount of significant philanthropic support for a number of strategically important initiatives in a defined time frame.

An institutional campaign typically comprises three phases as outlined below:

| Planning | Define target and portfolio of initiatives for support; define the prospect pool; conduct feasibility study; external leadership (campaign board) and internal leadership (VC, PVC, project leaders) recruitment, put in place staffing and non-staff resource necessary to run the campaign. |
|----------|---|
| Private | Work with internal and external leadership to secure 40% to 60% of target in the largest gifts from leadership donors. Small dinners/events and private meetings. |
| Public | Public launch, full PR drive with associated materials, high profile events, wider fundraising. |

B.20 Zero vs not applicable definitions

It is vitally important to distinguish between a value of zero, i.e., where £0 was received, and questions for which you do not have an answer and cannot provide information, i.e., which are not applicable or NA.

Please enter a zero with careful consideration. Please **do not** enter a zero to signify Not Applicable or Not reportable or Nil or Refused to answer. Enter a 0 *only* if your answer is zero. Incorrectly inputting zeroes in survey responses can have an **adverse effect** on, i.e., you may distort the findings - as it will lead to underestimating of averages. A zero (0) in the response box means you are responding but did not receive funds/do not have donors to report for a question.

For e.g., where total income is broken down by source, the total income must add up to the sum of the income from each of the sources. E.g., if total income was £10,000 and £5,000 of this came from alumni, £5,000 came from non-alumni individuals, but none came from trusts/foundations, or companies, or lottery, or other organisations, then in this case, income from all other sources should be 0. For e.g., if your institution does not accept legacies, enter Not Applicable. However, if your institution accepts legacies and received no legacies in the given survey year, enter 0 instead of NA.

B.21 Number format

Please complete the survey **using whole numbers.** Enter monetary amounts in full and do not use texts or symbols. Do not enter commas. Do not enter the currency symbol.

E.g., £5,500 should be entered as 5500, institutional turnover of £137million should now be reported as: 137000000, and a gift of £10 as 10. **If** you **have** to round off a figure it should be rounded up to the nearest pound. E.g., £24.56 should be recorded as £25.

B.22 Required questions

Throughout the survey we have marked some questions as REQUIRED* (or the sub-parts of a required question are marked with a * or *). Questions that are not marked this way are optional questions. REQUIRED* questions are central to the report and benchmarking, so we would appreciate if you could prioritise these questions. Most text boxes and fields will have question validation for the REQUIRED* questions.

If you do not have a response to a Required question and would like to come back to it later (e.g., for B-2: Total institutional expenditure), due to the inbuilt validation checks you will need to put in a place-holder value which you can later come back and edit before submitting the survey. The easiest thing to do is to enter 1000000000 for B-2 and then come back and edit it when you have the updated figure.

If you cannot answer any required questions and would like to skip one or more of these, please enter -99 if the question is asking for a number or monetary amount - doing so will meet the requirement of entering a number and also flag it for us that you would like to skip this question.

SECTION C: QUESTION BY QUESTION GUIDANCE

The survey consists of **22 sections** - **Section A to Section V.** Some sections do not have any questions this year (but have been left in as a placeholder); these are clearly marked. All survey questions are included in this section. This information is <u>not</u> available with every question on the online survey. *Please keep this document to hand if you have any doubts about any questions*. Data from previous iterations of the survey will NOT be automatically prepopulated.

The question numbers in this document correspond to those in the survey data collection form of the survey and the online survey. Depending on how you answer particular questions, you may <u>not</u> be asked to answer all questions. This also means that the question numbers may not appear in running order.

Please learn more about REQUIRED* questions, Zero vs NA, number format before proceeding further.

Section A: Introduction

There are eight questions in this section. Six questions are REQUIRED*.

This section collects basic information about the survey-filler and the institution.

A-1: Institutions name REQUIRED*

Response is limited to options provided; select your institution name from the list provided.

A-2: Country-Region REQUIRED*

Response is limited to options provided; select your institution name from the list provided.

A-3: In which CITY is your institutions main campus located? REQUIRED*

Response is limited to options provided; select your institution name from the list provided.

A-4: If you selected Other earlier, please specify the city where your institutions main campus is located.

A text field. Provide a response to A-4 if response to A-3 is Other.

A-5: Vice-Chancellor information REQUIRED*

First name*: A text field

Last name*: A text field

If there is no VC at your institution, write NA to skip first and last name fields.

A-6: Development Director information REQUIRED*

First name*: A text field

Last name*: A text field

Email address*: Please enter a valid email address

If there is no DoD/Interim DoD at your institution, write NA to skip first and last name fields.

A-7: Are you the Development Director of your institution? REQUIRED*

This is a Yes/No question and response is limited to options provided.

A-8: YOUR information

First name: A text field

Last name: A text field

Email address: Please enter a valid email address

Contact number: Limited to valid UK phone number i.e., in standard UK phone number format i.e., 0XX XXXX XXXX or 0XXX XXXX where X is a digit between 0 and 9

Job title: A text field

The person completing the questionnaire may be contacted by CASE for data spot-checks and queries about responses, to ensure consistency in reporting.

Complete A-8 only if you selected No in question A-7 (i.e., that you are <u>not</u> the Development Director of your institution).

Section B: Institution Details

There are six questions in this section. Three questions in this section are REQUIRED*.

B-1: In what CURRENCY will you be reporting your answers? REQUIRED*

Response is limited to options provided (£ or €). Please select the currency in which you will be reporting your figures.

B-2: Total INSTITUTIONAL EXPENDITURE REQUIRED*

Response is limited to number with up to two decimal digits.

This refers to the **total expenditure** of the institution, not just fundraising expenditure. The total figure is most likely to be in the tens or hundreds of millions.

B-3: TOTAL number of STUDENTS (undergraduate and post-graduate) as per HESA records (full person equivalent i.e., headcount)

Response is limited to number with up to two decimal digits.

B-4: TOTAL number of STAFF (academic and operational) as per HESA records (full person equivalent i.e., headcount)

Response is limited to number with up to two decimal digits.

B-5: More about your institution. REQUIRED*

These are all Yes/No/Not applicable questions and response is limited to options provided. The answers to these questions can vary between institutions and you need to decide how best to answer them based on your own institution.

B-5_1: Is your institution engaged in CLINICAL MEDICINE?

NEW B-5_2: Do you fundraise in partnership with a local hospital/Is the fundraising for Clinical Medicine aligned with a local hospital?

- B-5_3: Does your institution have a BUSINESS SCHOOL?
- B-5 4: Does your business school have an ALUMNI OFFICE/ALUMNI FUNCTION?
- B-5 5: Does your institution have any affiliated UNIVERSITY MUSEUMS?
- B-5_6: Does your institution have a <u>LINKED CHARITY</u>?

NOTE:

- Indicators of engaging in CLINICAL MEDICINE include having a medical school or running large clinical medicine research.
- If your response is Yes for business school, provide a response to Does your business school have an ALUMNI OFFICE/ALUMNI FUNCTION.
- For more details about <u>linked charities</u>, refer to the general guidance.

NEW B-6: What is your institution type?

Response is limited to options provided:

Undergraduate only Combined undergraduate and postgraduate Professional school (postgraduate only)

In responding to this question consider the courses offered at your institution; if there are only undergraduate courses offered, then select Undergraduate only. If your institution offers both undergraduate and postgraduate courses, then select Combined undergraduate and postgraduate. If your institution is one that offers only postgraduate courses, then select Professional school (postgraduate only).

Section C: Alumni Details

There are three questions in this section. Two questions in this section are REQUIRED*.

C-1: What is TOTAL number of ALUMNI that your institution had in the survey year? REQUIRED*

Response is limited to number with no decimal digits.

This question asks about the total number of alumni <u>not just those that are contactable</u>. This is to obtain information on how successful institutions are at finding and maintaining contact with alumni.

For the purposes of this question, please include all living alumni as of 31 July 2023, but exclude those who have only just graduated in summer 2023. Some institutions will have information on summer 2023 graduates at the time of survey submissions, others will not, hence summer 2023 graduates should be excluded to ensure institutions are reporting this figure in a similar manner.

Read the definition of alumni.

C-2: What is the TOTAL number of CONTACTABLE ALUMNI your institution had in each of the survey year? **REQUIRED***

Response is limited to number with no decimal digits.

For the purposes of this question, please include all contactable living alumni as of 31 July 2023, but exclude those who have only just graduated in summer 2023. Some institutions will have information on summer 2023

graduates at the time of survey submissions, others will not, hence summer 2023 graduates should be excluded to ensure institutions are reporting this figure in a similar manner.

Very few institutions are able to contact all of their alumni. At most universities the number of contactable alumni increases slightly year on year, reflecting the fact that the number of new alumni graduating each year normally outweighs the number who become lost or deceased.

Read about what are contactable alumni.

Validation: C-2 contactable alumni must be <= C-1 total alumni

NEW C-3: Please provide details about GIVING by ALUMNI GRADUATION COHORTS.

All values are limited to numbers with no decimal digits.

Read more about <u>alumni graduation cohorts</u>.

Legally <u>contactable alumni</u>: Report unduplicated counts of legally contactable alumni by graduation cohort as well as an additional category including other alumni. These are the same as contactable alumni in C-2.

Alumni donors of funds received: Report unduplicated counts of alumni donors of funds received by graduation cohort. This means that a donor would **not** include someone who pledged but did not pay during the year.

| | Legally contactable alumni | Alumni donors of funds received |
|---|----------------------------|---------------------------------|
| Alumni 0-5 Years Out | | |
| Alumni 6-10 Years Out | | |
| Alumni 11-20 Years Out | | |
| Alumni 21-30 Years Out | | |
| Alumni 31-40 Years Out | | |
| Alumni 41-50 Years Out | | |
| Alumni 51+ Years Out | | |
| Other Alumni - Non Degree/Diploma Holders | | |
| ColumnTotal | | |

Validations:

- C-3 9 1 Column total for legally contactable alumni must be = C-2 contactable alumni
- C-3_9_5 Column total for alumni donors for funds received must be <= O-2 alumni donors
- C-3_9_5 Column total for alumni donors for funds received must be = H-1_6_1 i.e., alumni donors of funds received

Section D: Fundraising and Alumni Relations Programme

There are two questions in this section; both questions in this section are REQUIRED*.

D-1: Do you have a development/alumni programme at your institution? REQUIRED*.

This is a Yes/No/Not applicable question and response is limited to options provided.

D-2: In which year did your institution start its development/alumni programme? REQUIRED*.

Limited to a number between 1800 and 2023 with no decimal digits. Provide a response to D-2 if response to D-1 is Yes.

Read more about <u>development/alumni programme start</u>.

Section E: Fundraising, Alumni Relations, Development Services Staff

There are three questions in this section; all questions in this section are REQUIRED*.

The questions in this section seek to find out the size of the fundraising and alumni relations and development services functions at your institution. Refer to <u>fundraising</u>, <u>alumni relations</u>, <u>development service staff and expenditure</u> for more details.

E-1: How many FTE staff worked mainly on FUNDRAISING at your institution in the survey year? REQUIRED*

Response is limited to number with up to two decimal digits.

E-2: How many FTE staff worked mainly on ALUMNI RELATIONS at your institution in the survey year? REQUIRED*

Response is limited to number with up to two decimal digits.

NEW E-3: How many FTE staff worked mainly on DEVELOPMENT SERVICES at your institution in the survey year? REQUIRED*

Response is limited to number with up to two decimal digits.

Section F: Fundraising, Alumni Relations, Development Services Expenditure

There are six questions in this section. All questions in this section are REQUIRED*.

The questions in this section seek to find out the expenditures (staff costs, non-staff costs, and total costs) related to the fundraising and alumni relations and development services functions at your institution. Refer to fundraising, alumni relations, development service staff and expenditure for more details.

F-1: What was your institutions expenditure on FUNDRAISING in the survey year? REQUIRED*

All values are limited to numbers with two decimal digits.

The measurement of fundraising expenditure should, for comparison purposes, only include the staff and non-staff costs involved in **fundraising** activities.

Expenditure

| F-1_1_1 | Fundraising staff costs |
|---------|-----------------------------|
| F-1_2_1 | Fundraising non-staff costs |
| F-1_3_1 | Total fundraising costs |

Validations:

- F-1_3_1 total fundraising costs must be < B-2 total institutional expenditure
- If there are any fundraising staff in E-1, then F_1-3-1 total fundraising costs cannot be 0

Cynonditure

F-2: What was your institutions expenditure on ALUMNI RELATIONS excluding the alumni magazine in the survey year? REQUIRED*

All values are limited to numbers with two decimal digits.

The measurement of alumni relations expenditure should, for comparison purposes, only include the staff and non-staff direct costs involved in **alumni relations** activities.

| | | Expenditure |
|---------|----------------------------------|-------------|
| F-2_1_1 | Alumni relations staff costs | |
| F-2_2_1 | Alumni relations non-staff costs | |
| F-2 3 1 | Total alumni relations costs | |

The costs associated with producing and distributing an alumni magazine <u>should not</u> be included here as they are the subject of subsequent questions.

Refer to fundraising, alumni relations, development service staff and expenditure for more details.

Validations:

- F-2 3 1 total alumni relations costs must be < B-2 total institutional expenditure
- If there are any alumni relations staff in E-2, then F_2-3-1 total alumni relations costs cannot be 0

F-3: What was your institutions expenditure on DEVELOPMENT SERVICES in the survey year? REQUIRED*

All values are limited to numbers with two decimal digits.

The measurement of development services expenditure should, for comparison purposes, only include the staff and non-staff direct costs involved in **development services** activities.

| | Expenditure |
|--------------------------------------|--------------------------------------|
| Development services staff costs | |
| Development services non-staff costs | |
| Total development services costs | |
| | Development services non-staff costs |

Refer to fundraising, alumni relations, development service staff and expenditure for more details.

Validations:

- F-3_3_1 total development services must be < B-2 total institutional expenditure
- If there are any development services staff in E-3, then F_3-3-1 total development services costs cannot be 0

F-4: Did your institution publish an alumni magazine in the survey year? REQUIRED*

This is a Yes/No/Not applicable question and response is limited to options provided.

An alumni magazine is any regularly printed magazine that is sent to the majority of your alumni. Donor newsletters, e-newsletters and departmental newsletters should not be included. Read more about <u>alumni magazines</u>.

F-5: What were the non-staff production and distribution costs of your ALUMNI MAGAZINE in the survey year? REQUIRED*

Limited to number with up to two decimal digits.

Provide a response to F-5 if response to F-4 is Yes, i.e., if your institution did not produce a magazine in the survey year you will not be asked this question.

The total non-staff cost of design, print and fulfilment of your magazine(s) should be reported here. Read more about alumni magazines.

<u>Validation</u>: Total non-staff production and distribution costs of alumni magazine (F-5) must be less than total institutional expenditure (B-2)

F-6: How many editions of your magazine were produced and distributed in the course of the survey year? REQUIRED*

Limited to number with no decimal digits. Provide a response to F-6 if response to F-4 is Yes.

If your institution did not produce a magazine in the survey year you will not be asked this question.

Section G: Funds received (Total, Gift Bands and Source, by Purpose)

There are five questions in this section. Two questions in this section are REQUIRED*.

This section asks about funds received, as a result of philanthropic giving, by your institution. In order for funds received to be counted, the source of the gift must be eligible, and the nature of the gift must meet the survey's definition of philanthropic intent.

Read more about <u>funds received</u>, <u>recording philanthropic funds - cash gifts</u>, <u>recording funds received</u>, some worked examples in <u>Appendix X</u>, <u>joint gifts</u>, and <u>501(c)(3) organisations</u>.

G-1: What was the TOTAL funds received by your institution in the survey year? REQUIRED*

This is a key required question in this section.

Limited to number with up to two decimal digits.

NEW G-2: What was the total funds received (VALUE) within each of the following gift bands and from different sources in the survey year?

All values in the grid are limited to numbers with two decimal digits.

NOTE: If you are unable to complete the entire grid, then at least complete the row totals (funds received totals for each gift band category) and column totals (funds received totals for each type of source).

| | Alumni | Non- alumni individuals | Trusts/Fou ndations | Companie s | Lottery | Other organisati ons | Total funds received VALUE (RowTotal) |
|--|--------|-------------------------------|------------------------|---------------|---------|----------------------------|---|
| £1-£999 | | | | | | | |
| £1,000-£9,999 | | | | | | | |
| £10,000-£99,999 | | | | | | | |
| £100,000-£999,999 | | | | | | | |
| £1,000,000+ | | | | | | | |
| Total funds received VALUE (ColumnTotal) | | | | | | | |

<u>Validation</u>: G-2_6_7 gridtotal (total funds received all gift bands and sources) must be <= G-1 total funds received

G-3: Please describe the other organisations that contributed to funds received.

A text field. Provide a response to G-3 if you have entered a non-zero value for other organisations in any gift range in G-2.

Other organisations may include registered charities, community groups, etc.

G-4: Please describe the other organisations that contributed to funds received.

All values are limited to numbers with two decimal digits.

Read more about <u>purposes of funds</u>.

| | Purpose | Funds received (VALUE) by purpose |
|---------|---|---|
| G-4_1_1 | Current use - Restricted | |
| G-4_2_1 | Current use - Unrestricted | |
| G-4_3_1 | Endowment | |
| G-4_4_1 | Capital purposes including property, buildings, and equipment | |
| G-4_5_1 | Total funds received - all purposes | |

Validation: G-4 5 1 total funds received - all purposes must be = G-1 total funds received

Section H: Funds Received Donors (by Gift Bands and Source)

There are two questions in this section.

This section asks about donors of funds received.

The gift band within which funds received from a donor can be categorised, depends upon the value of funds received from the donor during the survey year. E.g., if a donor gives a single gift of £50,000 and also pays 12 monthly payments of £100 against a pledge made in previous years, the total funds received from this donor would be £51,200. In addition, if Gift Aid is claimed against these donations the total funds received from this donor would be £64,000 (regardless of when the Gift Aid cash is received).

Read more about <u>funds received</u>, <u>recording philanthropic funds - cash gifts</u>, <u>recording funds received</u>, <u>alumni</u>, <u>organisations</u>, <u>joint gifts</u>, <u>gift bands</u>.

NEW H-1: How many DONORS from different sources contributed to funds received within each of the following gift bands in the survey year?

All values in the grid are limited to numbers with no decimal digits.

NOTE: If you are unable to complete the entire grid, then at least complete the row totals (total donors of funds received for each gift band category) and column totals (total donors of funds received for each type of source).

| | Non- | Trusts/Fou | Companie | | Other | Total |
|--------|-------------|------------|----------|---------|------------|-----------|
| Alumni | alumni | ndations | companie | Lottery | organisati | donors of |
| | individuals | Tidations | , | | ons | funds |

| | | | | received (RowTotal) |
|--|--|--|--|------------------------|
| £1-£999 | | | | |
| £1,000-£9,999 | | | | |
| £10,000-£99,999 | | | | |
| £100,000-£999,999 | | | | |
| £1,000,000+ | | | | |
| Total donors of funds received (ColumnTotal) | | | | |

<u>Validation</u>: H-1_6_7 gridtotal (total donors of funds received from all gift bands and sources) must be <= O-1 total donors

H-2: Please describe the other organisation donors that contributed to funds received.

A text field.

Other organisations may include registered charities, community groups, etc.

Provide a response to H-2 if you have entered a non-zero value for other organisations in any gift range in H-1.

Section I: Funds Received from Legacies

There are three questions in this section. Two questions in this section are REQUIRED*.

For more details about <u>funds received from legacies</u> and how to count the number and value of individual legacies.

I-1: What was the total funds received (VALUE) from LEGACIES in the survey year? REQUIRED*

Response is limited to number with up to two decimal digits.

<u>Validation</u>: I-1 funds received from legacies < G-1 total funds received

I-2: How many (NUMBER) LEGACIES were the source of cash contributions in the survey year? REQUIRED*

Response is limited to number with no decimal digits.

I-3: Of the legacies received in the survey year, how many (NUMBER) legacies fell into the following gift bands?

All values are limited to numbers with two decimal digits.

| | Number of legacies |
|---|--------------------|
| £1-£999 | |
| £1,000-£9,999 | |
| £10,000-£99,999 | |
| £100,000-£999,999 | |
| £1,000,000+ | |
| Total number of legacies - all gift bands | |

Section J: Funds Received - Largest Gifts

There are nine questions in this section. Six questions in this section are REQUIRED*.

Read more about <u>largest gifts given to the institution as funds received</u>.

J-1: What was the value of the LARGEST gift given to your institution as funds received in the survey year? **REQUIRED***.

Response is limited to number with up to two decimal digits.

Validations: J-1 largest gift as funds received <= G-1 total funds received

J-2: What was the source of the largest gift given to your institution as funds received? REQUIRED*.

Response is limited to options provided as listed below:

- Alumnus in Lifetime
- Alumnus legacy
- Other individual in lifetime
- Other individual legacy
- Trusts/Foundations
- Companies
- Lottery
- Other organisation

J-3: What was the other source of the largest gift given to your institution as funds received?

A text field. Provide a response to J-3 if response to J-2 is Other.

J-4: What was the value of the SECOND LARGEST gift given to your institution as funds received in the survey year? REQUIRED*

Response is limited to number with up to two decimal digits.

Validations:

- J-4 second largest gift as funds received <= J-1 largest gift as funds received +
- J-4 second largest gift as funds received < G-1 total funds received

J-5: What was the source of the second largest gift given to your institution as funds received? REQUIRED*

Response is limited to options provided; same answer categories as J-2.

J-6: What was the other source of the second largest gift given to your institution as funds received?

A text field. Provide a response to J-6 if response to J-5 is Other.

J-7: What was the value of the THIRD LARGEST cash gift your institution received in the survey year? REQUIRED*

Response is limited to number with up to two decimal digits.

Validations:

J-7 third largest gift as funds received <= J-4 second largest gift as funds received +

J-7 third largest gift as funds received < G-1 total funds received

J-8: What was the source of the third largest gift given to your institution as funds received? REQUIRED*

Response is limited to options provided; same answer categories as J-2.

J-9: What was the other source of the third largest gift given to your institution as funds received?

A text field. Provide a response to J-9 if response to J-8 is Other.

Section K: Funds Received from Triggers

There are two questions in this section. One question in this section is REQUIRED*.

These questions continue to focus on funds received in the survey year financial year. The questions are about the ways your institution generated, from **individuals**, funds received in the survey year. It is important that only gifts from **individuals** are included in this section.

Read more about <u>funds received</u>, <u>recording philanthropic funds - cash gifts</u>, <u>recording funds received</u>, some worked examples in <u>joint gifts</u>, and <u>501(c)(3) organisations</u>.

K-1: What was the value of funds received from INDIVIDUALS using the following TRIGGERS in the survey year? REQUIRED*

All values are limited to numbers with two decimal digits.

Read more about triggers.

| | Triggers | Funds received by trigger |
|---------|---|---------------------------|
| K-1_1_1 | Mass solicitation (e.g. Telethon/direct mail/E-ask, text and piggy back asks) | |
| K-1_2_1 | Crowdfunding | |
| K-1_3_1 | Face to face or Tailored proposal | |
| K-1_4_1 | Unsolicited | |
| K-1_5_1 | Unknown | |
| K-1_6_1 | Legacy | |
| K-1_7_1 | Other | |
| K-1_8_1 | Total funds received from Individuals | |

Validations:

- K-1_8_1 total funds received from individuals via triggers must be = (G-2_6_1 funds received from alumni + G-2_6_2 funds received from non-alumni individuals);
- K-1_8_1 total funds received from individuals via triggers must be <= G-1 totals funds received

K-2: If you have added income to the Other trigger types please describe what these other triggers are?

A text field. Provide a response to K-2 if response to K-1_7_1 Other is >0.

Funds raised from other trigger types should be described identifying it as funds received from the sources. E.g., If £10,000 was entered into Other triggers. K-2 should state "Other, text: £10,000 from sponsored activity (£5,000 Just Giving; £5,000 Virgin Money).

Section L:

This section about Donor Intentions, i.e., questions L-1 to L-5, has been deleted from the survey in 2022-23, instead a new question was added: G-5 funds received - purpose of funds.

Section M:

This section about Potential Donor Numbers (Total and Individuals), i.e., questions M-1 to M-7, has been deleted from the survey in 2022-23 based on the feedback received from the Ross-CASE Test Bed Questionnaire' survey that was run alongside the 2018-19 CASE-Ross Survey.

Section N:

This section about Potential Donor Numbers (Organisations), i.e., questions N-1 to N-3, has been deleted from the survey in 2022-23 based on the feedback received from the Ross-CASE Test Bed Questionnaire' survey that was run alongside the 2018-19 CASE-Ross Survey.

Section O: Donor Numbers (Total, by Source)

There are three questions in this section. Two questions in this section are REQUIRED*.

This section asks about total institutional donors.

Read more about <u>funds received</u>, <u>recording philanthropic funds - cash gifts</u>, <u>recording funds received</u>, <u>alumni</u>, <u>organisations</u>, <u>joint gifts</u>.

O-1: What was the TOTAL number of DONORS from whom your institution received gifts in the survey year? **REQUIRED***

Limited to number with no decimal digits.

O-2: Of the total donors from whom your institution received gifts, how many were from different sources? **REQUIRED***

All values are limited to numbers with no decimal digits.

| | Alumni | Non- alumni individuals | Trusts/Fou ndations | Companies | Lottery | Other organisations | RowTotal |
|--------|--------|-------------------------------|------------------------|-----------|---------|---------------------|----------|
| Total | | | | | | | |
| donors | | | | | | | |

Validations:

- O-2_1_1 Alumni donors must be < C-2 contactable alumni
- O-2_1_7 rowtotal total donors must be = O-1 total donors

O-3: What types of other organisation donors were there?.

A text field. Provide a response to O-3 if you have entered a non-zero value for other organisations in O-2.

Other organisations may include registered charities, community groups, etc.

Section P:

This section about Donor Numbers (Organisations), i.e., questions P-1 to P-3, have been combined with Section O: Donor Numbers (Total and individuals) in 2022-23.

Section Q: New Funds Committed (Total and by Source)

There are eight questions in this section. Five questions in this section are REQUIRED*.

This section asks about new funds committed, as a result of philanthropic giving, by your institution. In order for new funds committed to be counted, the source of the gift must be eligible, and the nature of the gift must meet the survey's definition of philanthropic intent. The aim of these questions is to demonstrate how active and successful your fundraising has been over the year.

Read more about <u>new funds committed</u>, <u>recording philanthropic funds - pledges</u>, <u>recording new funds committed</u>, <u>individual donors</u>, <u>alumni</u>, <u>organisations</u>, some worked examples in <u>Appendix X</u>, <u>joint gifts</u>, and 501(c)(3) organisations.

Q-1 to Q-5: New Funds Committed Exclusive of legacies and/or legacy intentions

Read more about <u>legacies and new funds committed</u>.

Q-1: What was the TOTAL value of NEW FUNDS COMMITTED, exclusive of legacies and/or legacy intentions, by your institution in the survey year? **REQUIRED***

This is a key required question in this section.

Response is limited to number with up to two decimal digits.

Q-2: What was your total equivalent cash value of gifts-in-kind, exclusive of legacies and/or legacy intentions, in the survey year? **REQUIRED***

Response is limited to number with up to two decimal digits.

Read more about gifts-in-kind.

Validation: Cash value of gifts-in-kind (Q-2) cannot be more than total new funds committed (Q-1).

NEW Q-3: What was the total new funds committed (VALUE), exclusive of legacies and/or legacy intentions, within each of the following gift bands and from different sources in the survey year? REQUIRED*

All values in the grid are limited to numbers with two decimal digits.

NOTE: If you are unable to complete the entire grid, then at least complete the row totals (new funds committed totals, exclusive of legacies/legacy intentions, for each gift band category) and column totals (Total new funds committed VALUE, exclusive of legacies/legacy intentions, for each type of source).

| | Alumni | Non- alumni individuals | Trusts/Fou ndations | Companies | Lottery | Other organisatio | RowTotal |
|-----------|--------|-------------------------------|------------------------|-----------|---------|-------------------|----------|
| £1-£4,999 | | | | | | | |

| £5,000- £49,999 | | | | |
|-------------------------|--|--|--|--|
| £50,000- | | | | |
| £499,999 | | | | |
| £500,000- £4,999,999 | | | | |
| £5,000,000 | | | | |
| + | | | | |
| Total new | | | | |
| funds | | | | |
| committed | | | | |
| VALUE, | | | | |
| excl. | | | | |
| legacies/le | | | | |
| gacy | | | | |
| intentions | | | | |
| (ColumnTo | | | | |
| tal) | | | | |

<u>Validation</u>: Q-3_6_7 gridtotal (total new funds committed all gift bands and sources) must be <= Q-1 total new funds committed

Q-4: Please describe the other organisations that contributed to new funds committed.? REQUIRED*

A text field. Provide a response to Q-4 if you have entered a non-zero value for other organisations in any gift range in Q-3.

Other organisations may include registered charities, community groups, etc.

Q-5: Please provide the new funds committed, exclusive of legacies and/or legacy intentions, by PURPOSE of funds.?

All values are limited to numbers with two decimal digits.

Read more about <u>purposes of funds</u>.

| | | New funds committed, exclusive of legacies and/or legacy intentions |
|---------|---|---|
| Q-5_1_1 | Current use - Restricted | |
| Q-5_2_1 | Current use - Unrestricted | |
| Q-5_3_1 | Endowment | |
| Q-5_4_1 | Capital purposes including property, buildings, and equipment | |
| Q-5_5_1 | Total new funds committed - all purposes | |

<u>Validation</u>: Q-5_5_1 total new funds committed - all purposes must be = Q-1 total new funds committed

Q-6 to Q-8: New Funds Committed - legacies and/or legacy intentions

Read more about legacies and new funds committed.

NEW Q-6: What was the total value of new funds committed by your institution in the survey year, including legacy cash income received during the year? REQUIRED*

Limited to number with up to two decimal digits.

NEW Q-7: Provide the NUMBER of NEW legacy intentions that were confirmed during the survey year. (REQUIRED)*? REQUIRED*

Limited to number with up to 0 decimal digits.

NEW Q-8: Provide the total VALUE of documented NEW legacy intentions during the survey year. REQUIRED*

Limited to number with up to two decimal digits.

Section R: New Funds Committed (Donors, by Contribution Level)

There are two questions in this section.

R-1 to R-2: Donors of New Funds Committed Exclusive of legacies and/or legacy intentions

R-1: How many DONORS from different sources committed new funds, exclusive of legacies and/or legacy intentions, within each of the following gift bands in the survey year?

All values in the grid are limited to numbers with 0 decimal digits.

NOTE: If you are unable to complete the entire grid, then at least complete the row totals (Total donors of new funds committed) and column totals (Total donors of new funds committed).

| | Alumni | Non- alumni individuals | Trusts/Fou ndations | Companies | Lottery | Other organisatio | Total donors of new funds committed (RowTotal) |
|------------|--------|-------------------------------|------------------------|-----------|---------|-------------------|--|
| £1-£4,999 | | | | | | | |
| £5,000- | | | | | | | |
| £49,999 | | | | | | | |
| £50,000- | | | | | | | |
| £499,999 | | | | | | | |
| £500,000- | | | | | | | |
| £4,999,999 | | | | | | | |
| £5,000,000 | | | | | | | |
| + | | | | | | | |
| Total | | | | | | | |
| donors of | | | | | | | |
| new funds | | | | | | | |
| committed | | | | | | | |
| (ColumnTo | | | | | | | |
| tal) | | | | | | | |

NOTE: The total field will automatically populate; please do not enter any data for total.

Read more about gift bands.

R-2: Please describe the other organisation donors that committed new funds.

A text field. Provide a response to R-2 if you have entered a non-zero value for other organisations in any gift range in R-1.

Other organisations may include registered charities, community groups, etc.

Section S: New Funds Committed - Largest New Pledge or Gift

There are nine questions in this section. Six questions in this section are REQUIRED*.

Read more about new funds committed – largest confirmed new pledge/gift.

S-1: What was the value of the LARGEST new pledge/gift your institution received in the survey year? **REQUIRED***

Response is limited to number with up to two decimal digits.

Validations: S-1 largest new pledge/gift must be <= Q-1 total new funds committed

S-2: What was the source of the largest new pledge/gift? REQUIRED*

Response is limited to options provided as listed below:

- Alumnus in Lifetime
- Alumnus legacy
- Alumnus legacy intention
- Other individual in lifetime
- Other individual legacy
- Other individual legacy intention
- Trusts/Foundations
- Companies
- Lottery
- Other organisation

S-3: What was the other source of the largest new pledge/gift?

A text field. Provide a response to S-3 if response to S-2 is Other.

S-4: What was the value of the SECOND LARGEST pledge/gift your institution received in the survey year? **REQUIRED***

Response is limited to number with up to two decimal digits.

Validations:

- S-4 second largest new pledge/gift must be <= Q-1 total new funds committed;
- S-4 second largest new pledge/gift must be <= S-1 largest new pledge/gift.

S-5: What was the source of the second largest pledge/gift? REQUIRED*

Response is limited to options provided; same answer categories as S-2.

S-6: What was the other source of the second largest new pledge/gift?

A text field. Provide a response to S-6 if response to S-5 is Other.

S-7: What was the value of the THIRD LARGEST pledge/gift your institution received in the survey year? **REQUIRED***

Response is limited to number with up to two decimal digits.

Validations:

- S-7 third largest new pledge/gift must be <= Q-1 total new funds committed;
- S-7 third largest new pledge/gift must be <= S-4 second largest new pledge/gift

S-8: What was the source of the third largest pledge/gift? REQUIRED*

Response is limited to options provided; same answer categories as S-2.

S-9: What was the other source of the third largest new pledge/gift payment?

A text field. Provide a response to S-9 if response to S-8 is Other.

Section T: Alternative Methods of Counting

There are five questions in this section. Two questions in this section are REQUIRED*.

This section asks if your institution counts fundraising totals in a way which differs to this survey. It allows you to report your fundraising income as you do according to your own institution's definition.

Some institutions count different sources and kinds of money when reporting their income from fundraising to their wider stakeholders (e.g., to their Court or governing body or as the publicly announced target of a campaign). E.g., an institution may not be in a campaign but may include corporate sponsorship money or all research income from Charitable Organisations when reporting.

T-1: Does your institution count/report on fundraising totals differently from this survey? REQUIRED*

This is a Yes/No question and response is limited to options provided.

T-2: Using your institutions definition what was the total funds received from fundraising in the survey year?

Response is limited to number with up to two decimal digits; Provide a response to T-2 if response to T-1 is Yes.

T-3: Using your institutions definition, what was the total new funds committed from fundraising in the survey year?

Response is limited to number with up to two decimal digits; Provide a response to T-3 if response to T-1 is Yes.

T-4: Is your institution's definition used for an institutional campaign? REQUIRED*

This is a Yes/No question and response is limited to options provided. Select one option from list.

Read more about institutional campaigns.

T-5: Please give a short description of your alternative method of counting?

A text field; Provide a response to T-5 if response to T-1 is Yes.

There is a textbox provided for you to describe your institution's alternative method of counting.

Section U: Institutional Campaigns

There are 12 questions in this section. Five questions in this section are REQUIRED*.

The questions in this section depend on the campaign status of your institution. Read more about <u>institutional</u> campaigns.

U-1: Has your institution concluded an institutional campaign in the last 20 years? REQUIRED*

This is a Yes/No question and response is limited to options provided.

U-2: Is your institution currently in the public phase of an institutional campaign? REQUIRED*

This is a Yes/No question and response is limited to options provided.

U-3: Is your institution currently in the private phase of a campaign? REQUIRED*

This is a Yes/No question and response is limited to options provided. See the table above for definitions of campaign phases.

U-4: Is your institution currently in the planning phase of a campaign? REQUIRED*

This is a Yes/No question and response is limited to options provided. See the <u>table above</u> for definitions of campaigns and phases.

U-5: When did you/will you start the private phase of your campaign?

Year (YYYY): Please enter the YEAR in YYYY format.

Month (MM): Please enter the MONTH in MM format.

U-6: When is your campaign's public phase expected to start?

Year (YYYY): Please enter the YEAR in YYYY format.

Month (MM): Please enter the MONTH in MM format.

U-7: When did you start the public phase of your campaign?

Year (YYYY): Please enter the YEAR in YYYY format.

Month (MM): Please enter the MONTH in MM format.

U-8: When is your institution's campaign expected to end?

Year (YYYY): Please enter the YEAR in YYYY format.

Month (MM): Please enter the MONTH in MM format.

U-9: Has your institution decided what the public financial target for your campaign will be? REQUIRED*

This is a Yes/No question and response is limited to options provided.

U-10: What is the public financial target for your campaign?

Response is limited to number with up to two decimal digits; Provide a response to U-10 if response to U-9 is Yes.

U-11: What was the total value of funds received by your institution towards your current campaign target from the start of the campaign until 31 July of the survey year?

Response is limited to number with up to two decimal digits. Provide a response to U-11 if response to U-2 is Yes OR U-3 is Yes OR U-9 is Yes.

This should be a multi-year total covering the campaign period to 31 July 2021, not just a total for the survey year.

U-12: What was the value of new funds committed by your institution towards your current campaign target from the start of the campaign until 31 July of the survey year?

Response is limited to number with up to two decimal digits. Provide a response to U-12 if response to U-2 is Yes OR U-3 is Yes OR U-9 is Yes.

This should be a multi- year total covering the campaign period to 31 July 2021, not just a total for the survey year.

Section V: Survey Sign-off and Data sharing Agreement (DSA)

There are three questions to be filled in this section; all three questions are REQUIRED*.

V-1: The senior most Advancement professional at my institution has reviewed and signed off on the reported data. REQUIRED*

After completing your responses, but before submitting the survey, we require that the senior most Advancement Professional/Director of Development/Chief Advancement Officer reviews and signs off on reported data and agrees to submitting the reported data by selecting the I agree option.

V-2: Data Sharing Agreement REQUIRED*

Participants are also asked to sign/agree to the terms of the Data Sharing Agreement (DSA). This question contains the text of the DSA (embedded within the survey itself). <u>Appendix W</u> (of this document) contains the entire text of the DSA for your reference. *There is no hard copy required to be signed*.

The DSA is in place to ensure participating institutions do not share results outside of their institution and guarantees that results are only used for benchmarking purposes. Other main points are:

- All participating institutions must answer the required questions.
- All participating institutions will get access to un-anonymised data.
- Each participating institution will get access to the full survey dataset irrespective of the questions answered i.e., it wont be a like-for-like data share.

The person signing off on the survey should add their information here. This includes:

Name of Institution*: A text field.

First Name*: A text field. Last Name*: A text field.

Email Address*: Response is limited to Email address.

Position*: A text field.

Date (DD/MM/YYYY)*: Response to this field is limited to DD/MM/YYYY format and should be the date that the DSA and survey were reviewed and signed-off.

V-3: I have read and signed the CASE Insights on Philanthropy (United Kingdom and Ireland) Data Sharing Agreement. REQUIRED*

Before the DSA is submitted, we require it to be signed. This can be done by selecting the I agree option.

This completes all the questions for this survey. But please click Continue for the survey to be considered as submitted. By going to the next page you will submit your survey, therefore if you or someone else wishes to review your responses do not go past this page.

Thank you for taking the time to complete the CASE Insights on Philanthropy (United Kingdom and Ireland), 2022-23 (formerly the CASE-Ross Survey).

Once submitted, your responses will be locked unless you contact a CASE staff member to re-open the survey for you. If you need to amend any answers after you have submitted the survey OR if you have any other questions, please email dkrishnaswamy@case.org or insights@case.org.

NEXT STEPS

1. Data cleaning, analysis, findings:

CASE conducts additional validation and may follow up about any perceived discrepancies. The data is run through rigorous checks to ensure that the data submitted is free from errors and as robust as possible. CASE will conduct data analysis and publish key findings; these will be distributed to participants and posted on the CASE Insights on Philanthropy (United Kingdom and Ireland) webpage; this gets regularly updated to reflect any new information.

2. Benchmarking:

After data validation, CASE will open up access to benchmarking capabilities on the <u>CASE Insights</u> <u>benchmarking toolkit</u>. Current and previous years data can be accessed via the CASE Insights benchmarking toolkit, previously known as the CASE Benchmarking Toolkit, by clicking on the Report button against the most recent survey, then clicking on the Multi-Year Report button and selecting the years for which you need the previous data and generating a multi-year report to see your earlier data.

The <u>CASE Benchmarking Toolkit How-To-Guide</u> provides a click-by-click guide to help you navigate the toolkit while benchmarking. Please note that some features of the CASE Insights benchmarking toolkit are not compatible with the Google Chrome and Microsoft Edge browsers. However, if you use Firefox you should not have any problems.

In case you are unable to access prior years' data, or to update your institution's data, please email please email dkrishnaswamy@case.org.

a. Summary benchmarking report

Participants in CASE Insights on Philanthropy (United Kingdom and Ireland), receive personalised <u>summary benchmarking reports</u>, which include interactive charts and data for key variables to prioritise next steps or inform further analysis.

b. Strategic benchmarking report

Respondents can also partner with CASE Insights by purchasing additional services, such as strategic benchmarking reports or benchmarking cohorts. These additional services provide deeper interactive analysis for your institution and 10 self-selected peers, individualised review sessions, and an opportunity to learn the stories behind the data. Contact insightsolutions@case.org to learn more.

Appendix W: Data Sharing Agreement

Data Sharing Agreement: CASE Insights on Philanthropy (United Kingdom and Ireland), 2022-23

Between Council for Advancement and Support of Education ("CASE"), and the Institution indicated below (the "Institution") individually a Party and together the Parties.

The Parties hereby agree in consideration for the rights granted by CASE to the Institution and the rights granted by the Institution to CASE:

1. DEFINITIONS

The following definitions apply in this agreement.

Data means the data comprising the questionnaire responses provided by the Institution to CASE in respect of the CASE Insights on Philanthropy (United Kingdom and Ireland), formerly the CASE-Ross Survey;

Database means that database of data comprising disaggregated questionnaire responses and information provided by Sharing Institutions and the data and information contained therein since 2006;

Survey means CASE Insights on Philanthropy (United Kingdom and Ireland), formerly the CASE-Ross Survey, conducted by CASE;

Survey Collaborators means CASE, the CASE Insights on Philanthropy (United Kingdom and Ireland) Editorial Board, and such other organisations as is approved by CASE subject always to the confidentiality provisions set out in clause 3;

Tool means the online reporting tool accessible at the website address notified by CASE to the Institution providing access to the Database;

Sharing Institution means an institution that has agreed to the terms contained in this Agreement.

2. RIGHTS

- 2.1 CASE hereby grants the Institution a right to access the Tool and use the information contained in the Database solely for the Institutions internal benchmarking or performance for the term of this Agreement, subject always to Clause 3.
- 2.2 The Institution hereby grants CASE:
 - 2.2.1 a non-exclusive, perpetual, royalty free, worldwide licence to use the Data for the purposes of the Survey subject to the terms of this Agreement; and
 - 2.2.2 a non-exclusive, perpetual, royalty free, worldwide licence to sub-licence the Data to the Survey Collaborators for the purposes of the Survey; and
 - 2.2.3 a non-exclusive, perpetual, royalty free, worldwide licence to sub-licence the Data to other Sharing Institutions for the purposes of internal benchmarking of performance.

3. CONFIDENTIALITY

- 3.1 The Institution shall:
 - (a) keep confidential the Database and/or information obtained from the Tool;
 - (b) not disclose to third parties, without the express prior written consent of CASE, the Database and/or information obtained from the Tool;
 - (c) ensure that no publication of Database and/or information obtained from the Tool occurs without the prior express written consent of CASE; and
 - (d) disclose the Database and/or information obtained from the Tool which is provided by CASE to the Institution for internal benchmarking or performance, only to those persons necessary for the

purposes of such internal benchmarking and only to the extent necessary for the proper performance of their duties.

- 3.2 Information about each Sharing Institutions cluster will be shared with all Sharing Institutions by CASE. This information will be included in the Database and the Tool.
- 3.3 The Institution shall procure that the obligations in clause 3.1 are observed by its employees, students, officers and agents and by any other party retained by the Institution and any other party who engages in the internal benchmarking or performance at the instigation of the Institution.
- 3.4 The Institution shall notify CASE immediately if it becomes aware of any disclosure in breach of the obligations in this clause 3. At the request of CASE, the Institution will take all such steps as are necessary to prevent further disclosure.
- 3.5 The provisions of this clause 3 shall not apply to:
 - (a) any information which is in the public domain at the date of this agreement or which subsequently comes into the public domain other than by breach of this agreement or any other confidentiality agreement; or
 - (b) any information already in the possession of the Institution at the date of this agreement, other than under an obligation of confidentiality; or
 - (c) any information obtained without any obligation of confidence from a third party that is not in breach of a confidentiality agreement with the Company concerning the information obtained.
 - (d) the extent information is required to be disclosed by law, by any governmental or other regulatory authority or by a court or other authority of competent jurisdiction provided that, to the extent it is legally permitted to do so, it gives the other party as much notice of such disclosure as possible and, where notice of disclosure is not prohibited, it takes into account the reasonable requests of the other party in relation to the content of such disclosure.
- 3.6 On termination of this Agreement, the Institution shall erase all Database and/or information obtained from the Tool from computer and communications systems and devices used by it, including such systems and data storage services provided by third parties (to the extent technically practicable).
- 3.7 CASE gives no warranty of any kind in respect of the Tool or the Database and all statutory and implied warranties, terms and conditions are excluded to the full extent allowed by law.
- 3.8 The provisions of this clause 3 shall be deemed effective from 15 September in the calendar year of signature shall remain in full force and effect thereafter.

4. DURATION AND TERMINATION

- 4.1 This agreement shall come into force on the date of the signature below and shall remain in force until the earlier of:
 - (a) three months after CASE has served a notice to the Institution; or
 - (b) the date of any breach by the Institution of the terms of this Agreement; or
 - (c) 14 days after the date of any notice of breach of this Agreement by CASE or the Survey Collaborators as notified by the Institution.

5. Contracts (Rights of Third Parties) Act 1999

The Parties agree that any Sharing Institution has the right to enforce the terms of this letter against the Parties should they disclose the Database in breach of the terms of this letter.

6. Governing Law

We agree that the terms of the letter will be governed by English law.

Executed as an agreement for and on behalf of

| Name of institution: | | |
|----------------------|------|--|
| First Name: | | |
| Last Name: | | |
| | | |
| Email address: | | |
| Position: | | |
| Date (DD/MM/YYYY): | | |

Appendix X: Worked Examples

This section provides a worked example to illustrate the principles for reporting philanthropic support as set out in these Rules.

During the financial year (1 August to 31 July) the University of X received a selection of cash gifts, confirmed pledges, legacies and gifts-in-kind (all totals grossed up to include Gift Aid etc). These are described in the following table along with an indication of how they should be reported (or not).

| | Description of support | New funds committed | Funds received | Gifts-in- kind | Donor numbers |
|---|---|---------------------|----------------|-------------------|---------------|
| Α | 12 one-off gifts from trusts and large donors totalling £150,000. All have been received. Of these, £40,000 came from the Kresge Foundation. | 150000 | 150000 | - | 12 |
| В | 50 confirmed pledges from trusts and other large donors totalling £245,000. These have not yet been received but will come in over the next 5 years. | 245000 | - | - | 50 |
| С | A gift from a trust of £200,000 in four equal instalments, of which the first £50,000 has been received. | 200000 | 50000 | - | 1 |
| D | The final £5,000 instalment of a £20,000 gift from an individual donor made over four years. | - | 5000 | - | 1 |
| E | A gift of a painting received within the year that was sold and the cash received – raising £15,000. | 15000 | - | 15000 | 1 |
| F | A gift-in-kind of computer equipment valued at £20,000, not yet sold. | 20000 | - | 20000 | 1 |
| G | A historic book given six years ago was sold within the year for £600. This should have been counted in previous years and is ineligible to be counted again. | - | - | - | - |
| Н | Five alumni have written to say that they have each left £8,000 in their wills. This type of legacy pledge cannot be recorded in the survey. | - | - | - | - |
| I | Two alumni have died leaving legacy gifts totalling £92,000. The University receives notification during the year that both wills have gone through probate, but no cheques were received during the year. These gifts are ineligible. | - | - | - | - |
| J | One alumna has died and the University received notification during the year that the will had gone through probate. A total of £140,000 is due to the university and the first instalment of £80,000 was received during the year. [Note: in this example if the remaining £60,000 is received the following year, that £60,000 would be included under new funds committed in that year. See also K below.] | 80000 | 80000 | - | - |
| К | The final instalment of a legacy of £100,000 has been received, worth £25,000. The previous instalments were received last year. | 25000 | 25000 | - | - |
| L | Two hundred donors have made one-off Annual Fund cash gifts (cheque/credit cards) – all received – worth £55,500. | 55500 | 55500 | - | 200 |
| М | One hundred Annual Fund donors have taken out open ended standing orders of £1,000p.a. and the first instalments worth £100,000 have been received. As the standing orders have been set up, a further 4 years of instalments, worth £400,000, can be recorded as confirmed pledges under new funds committed. | 500000 | 100000 | - | 100 |
| N | £66,000 has been received from 50 previous Annual Fund standing orders set up in previous years | - | 66000 | - | 50 |

| | Totals to be reported at each question | 1360500 | 601500 | 35000 | 556 |
|---|---|---------|--------|-------|-----|
| R | 20 donors gave equivalent of £20,000 to the University of X's 501(3)c charity in the USA in 2021-22 (the previous year), this was transferred to the University in the year 2022-23. Only the cash received is counted as the funds committed and donor numbers would have been counted in the previous year. | - | 20000 | 1 | 1 |
| Q | 100 donors give equivalent of £50,000 to the University of X's 501(3)c charity in the USA, which moves £30,000 to the University in the year 2022-23. | 50000 | 30000 | - | 100 |
| Р | In your telephone campaign, 25 alumni made oral pledges totalling £20,000 over four years, but no paperwork has been received. These oral pledges cannot be recorded anywhere in the survey. | - | - | - | - |
| О | 20 joint gifts have been received totalling £20,000. As these are joint gifts each donation has been made by 2 people so the number of donors should be recorded as 40. | 20000 | 20000 | | 40 |

Appendix Y: Examples of research programme/position funding that are eligible or ineligible as philanthropic funds for the survey

| | Example scenario | Eligibility for the survey | Number and nature of exclusion criteria |
|---|--|----------------------------|---|
| А | An individual agrees to fund a research fellowship and a PhD studentship for five years in lung cancer research, and the University offers to name the positions in memory that persons spouse. The gift agreement is clear that all resulting research outputs, including any intellectual property rights which emanate from the research of the funded positions or their team, will remain the property of the University. | ELIGIBLE | None |
| В | A company endows a Professorship in sustainable engineering. The Chair is named after the company, but the company does not expect private access to privileged or commercially valuable data or information, or private consultancy or training, or other form of direct financial benefit. The company asks for representation on the appointment panel, which the University accepts on the clear understanding that the appointment rests with the University and will follow the University's appointment procedures. | ELIGIBLE | None |
| С | Identical case to B, but ten days consultancy a year is built into the agreement. | INELIGIBLE | One exclusion: consultancy. None of the funding is eligible. |
| D | A charitable trust funds a professorship and a research associate for ten years to work in a specific field of regenerative medicine. The agreement states that all findings will be in the public domain. The agreement includes a clause stating that if intellectual property with commercial value emanates from the research programme, the rights to this will be split 50/50 between the University and the charity. All other clauses in the gift agreement are entirely compatible with the definitions of philanthropic intent in this survey. | INELIGIBLE | One exclusion: IP rights. Even though no specific IP split is agreed, inclusion of this potential financial benefit to the charity makes it ineligible. |
| E | A medical charity provides money for research funding. They specify in the agreement that "The grant receiving organisation hereby grants a perpetual, royalty-free non-exclusive licence" to the charity. | INELIGIBLE | One exclusion: IP rights. Even though the IP related rights are non- exclusive, any such inclusion in the agreement means exclusion from the survey. |
| F | A funder uses blanket terms for their research grant agreements. These include the requirement for a share of any resulting IPR even where this is clearly not relevant to the research programme in hand. | INELIGIBLE | One exclusion: IP rights. If no IPR is anticipated, contact could be made with the donor to seek to have this clause removed. It is the wording of the agreement that counts. |

| G | A charitable foundation awards a project grant to the University. The grant has a defined multi-year timeline and payment schedule; milestones to deliver along the way; and a specific purpose. An annual report and three quarterly updates must be submitted by the University each year. The Foundation may request additional reports. The Foundation "is making the grant in furtherance of its charitable purposes" and requires that any knowledge gained during the project "be promptly and broadly disseminated to the scientific and international development community. None of the exclusion criteria apply. | ELIGIBLE | None. Neither the inclusion of detailed reporting requirements, nor agreed milestone targets along the way, undermine the philanthropic intent of the grant. |
|---|---|--|--|
| н | A professional institute provides funding for a Principal Researcher exploring a niche area of research. The results of this research are relevant to the interests of the members of the funding institute. The funded person is required to provide the funder with a quarterly report on the progress of the research. The funder has the exclusive rights to publicise the results on their website, thereby putting them in the public domain. The University grants the funder a non-exclusive license to use the results and copyright materials generated in the course of the project. | INELIGIBLE | Two exclusions: – exclusive publication, and IP rights. |
| 1 | A funder funds both a piece of research and also a post for a three-year period. The agreement states that the post holder will work both across the research as well as on other projects. The agreement for the research funding includes the requirement for a share in any resulting IPR but there is no specific provision for a share of IPR on the funding of the post. | INELIGIBLE | Post funding – excluded as part of the agreement relates to non-philanthropic activity) Research funding – one exclusion: IP rights. |
| J | A fellowship is jointly funded by the Medical Research Council (MRC) and a charity. The overall agreement meets all of the criteria for a philanthropic gift according to the CASE Insights on Philanthropy (United Kingdom and Ireland) rules. | Element funded by the charity - ELIGIBLE; MRC element INELIGIBLE | None. The source is ineligible (Government funding). |
| К | A major trust (e.g., Wellcome) funds both research contracts through their funding programmes, as well as making philanthropic donations to institutions for buildings and equipment. | Research contract funding INELIGIBLE; Donations for building ELIGIBLE (as long as the institution owns the new facility – e.g., building or laboratory). | Research Contract Funding – One exclusion: contractual Relationship |

Appendix Z: Rules and examples relating to donor/funder control of funds

The definition of philanthropic funds confirms that the recipient institution must retain complete ownership of any resultant work or product. This dictates that an individual, charitable trust or corporate funder/donor may not retain any explicit or implicit control over a gift after acceptance by the institution.

A donor/funder can make a restricted gift to a department or area to which the recipient institution should apply the contribution and has the right to expect that restriction to be honoured. Both parties may wish to engage in discussion of shared aims as a part of a programme of activity funded, and recipient institutions also often wish to involve donors informally in the activity they are funding as part of good stewardship. However, certain forms of donor involvement or influence undermine the recipient institutions control over the gift. Specifically, funder control over candidate selection precludes the counting of a gift within the survey.

The appointment process for donor-funded student scholarship recipients or staff appointments must remain under the control of the recipient institution.

Example A

A donor establishes a scholarship fund but requires that (s)he be able to select the recipient. This cannot be counted as philanthropic funds. The selection of the student must rest with the recipient institution, which may nonetheless choose to involve the donor at an appropriate level in the student selection process. But if the donor has a majority or a casting vote, or the power of veto in that process, the funding must not be counted.

Example B

A donor makes a restricted contribution to a professorship while requiring the institution to award a professorship to a specified individual. This cannot be counted as philanthropic funds. As in example A above, the institution may elect to involve the donor at an appropriate level in the selection process but if the donor has a majority of casting vote or power of veto, the funding cannot be counted for the purposes of the survey.