

STMARY'S
COLLEGE of MARYLAND

The National Public Honors College

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# SUMMARY



# **SUMMARY**

**WE DID IT!** St. Mary's College of Maryland (SMCM) broke all school records with 1,965 donors raising \$379,430 on Giving Tuesday 2019. What a game changer for us. Here's why — as outlined in this report.

Our BeCounted fundraising on Giving Tuesday has its roots in 2014 when we connected to Giving Tuesday, the official global day of giving on the Tuesday following Thanksgiving.

Our primary Giving Tuesday goal is:

To increase the alumni giving participation rate by 5% in this single event to help reach our College metric of a 14% annual alumni participation rate.

Our secondary goals are:

- a) To increase dollars raised on Giving Tuesday by10% over the previous year
- b) To achieve 1,203 unique donors (1,203 donors to remind people of the 12.03 Giving Tuesday event date)
- c) To increase the number of student donations by 10% over 2018 to infuse a culture of giving

All were achieved in our 2019 Giving Tuesday: a 6% jump in our College alumni participation rate, an increase of 32% of total dollars raised over 2018, 1,965 unique donors, and an increase of 69% in students who gave. What we touted to the rafters:



1,965 donors raised \$379,430, breaking all school records to date.

Overall, we use Giving Tuesday to engage constituents in giving and embracing our new St. Mary's College of Maryland brand (The National Public Honors College). An exciting component is our Alumni Council Challenge whereby our alumni governing body engages our students in philanthropy and showing their pride in the new brand. The Alumni Council raised more than \$20,000 to encourage student groups to make themed videos — videos which then became integral to the overall Giving Tuesday success (see how this all works later in this report).

The campaign, fueled by social media, surpassed our goal to engage 1,203 donors this year with 1,965 unique contributors. But we also partnered with our students and alumni to keep the vibes and connectivity going on campus by creating a Giving Tuesday headquarters in our campus center. Students, faculty, staff, administrators, and alumni participated all day in activities designed to interact with social media, highlight gifts and donors, and share stories of why such giving matters.

The following pages show you why we do what we do. We believe it is a pathway worth sharing. These snapshots of our touchpoints combine to make Giving Tuesday a highly anticipated and participatory event in the outreach of St. Mary's College of Maryland, The National Public Honors College.

# GOALS & BUDGET



# **2019 PERFORMANCE**

2019

GOAL: 1,203 DONORS\*

TOTAL DONORS\*:

GOAL: \$314,886\*\*

**TOTAL RAISED:** \$379,430

\*These are unique donors

\*\*\*Calculated as 10% increase based on last year's amount raised.

**DONOR GOAL MET:** 

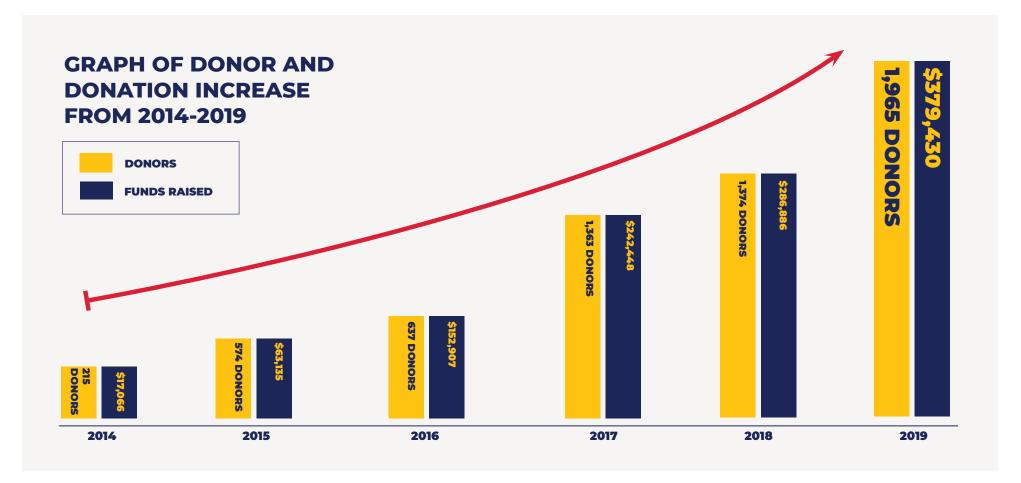
163%

120%

**DOLLAR GOAL MET** 

# **PAST PERFORMANCE**

2014	2015	2016	2017	2018	2019
TOTAL DONORS: 215	TOTAL DONORS: 574	TOTAL DONORS: 637	TOTAL DONORS: 1,363	TOTAL DONORS: 1,374	TOTAL DONORS: 1,965
TOTAL RAISED: \$17,066	TOTAL RAISED: \$63,135	TOTAL RAISED: \$152,907	TOTAL RAISED: \$242,488	TOTAL RAISED: \$286,886	TOTAL RAISED: \$379,430



# **BUDGET**

DATE	VENDOR	DESCRIPTIONS	COST
11/8/19	St. Mary's Campus Store	SMCM logo beanies (Qty 50)	\$625.00
11/8/19	Vistaprint.com	Door hangers	\$122.42
11/11/19	Custom Phone Gadgets	Phone Grips	\$1,312.00
11/13/19	Printing Press	Thank You postcards (Qty 2,000)	\$368.00
11/21/19	Balloonsdirect.com	Balloons	\$274.98
11/22/19	Karma Payments	On-site donation device	\$246.26
11/26/19	St. Mary's Campus Store	Prize baskets for drawing	\$183.85
12/2/19	InkDeli	Hoodies for staff/volunteers (Qty 51)	\$1,538.00
12/2/19	Barefoot Graphics	Mesh banner	\$402.47
12/2/19	The Printing Press	Fomecore white checks (Qty 15)	\$523.00
12/3/19	Schmitz Press	Save the Date postcards (Qty 1,500)	\$1,728.00
1/27/20	The Printing Press	Mail Thank You postcards (Qty 1,955)	\$198.00
1/27/20	The Printing Press	Thank You postcards (2nd run) (Qty 519)	\$170.00
	ı	I	TOTAL SPENT:

\$7,961.98

COST: 2% of **FUNDS RAISED** 



# OUR TEAM



# GI**ING TUESDAY**TEAM, 2019

# OFFICE OF THE PRESIDENT

# TUAJUANDA C. JORDAN

President of St. Mary's College of Maryland

# INSTITUTIONAL ADVANCEMENT

### CAROLYN CURRY

Vice President for Institutional Advancement

# **SANDY ABELL**

Executive Assistant to the Vice President of Institutional Advancement

# **DEVELOPMENT**

# **KAREN RALEY**

Assistant Vice President of Development

# **LAUREN SAMPSON**

Director of Corporate and Foundation Relations

# **JACKIE WRIGHT**

Director of Foundation Finance and Administration

# **KELLEY HERNANDEZ**

**Development Information Systems Specialist** 

# RICHARD EDGAR

Development Officer, Major and Principal Gifts

# **BRIDGET MARSHALL**

Development Officer, Annual and Leadership Giving

# **CONNER WOLFE**

**Prospect Research Coordinator** 

# **LARA HOLMES**

Fiscal Administrator

# **ALUMNI RELATIONS**

# **DAVID SUSHINSKY**

Director of Alumni Relations

### **KELLY SCHROEDER**

Associate Director of Alumni Relations

# **LAUREN TAYLOR**

Assistant Director of Alumni Relations

# OFFICE OF EVENTS AND CONFERENCES

# **PEGGY AUD**

Director of Events and Conferences

# **INTEGRATED MARKETING**

# MICHAEL BRUCKLER

Assistant Vice President of Integrated Marketing and Strategic Communications

# **LEE CAPRISTO**

**Director of Publications** 

# JEANNETTE MODIC

Director of Web Services

# **KEELY HOUK**

Senior Graphic Designer

# **GRETCHEN PHILLIPS**

**Communications Specialist** 

# **DANIEL PINDELL**

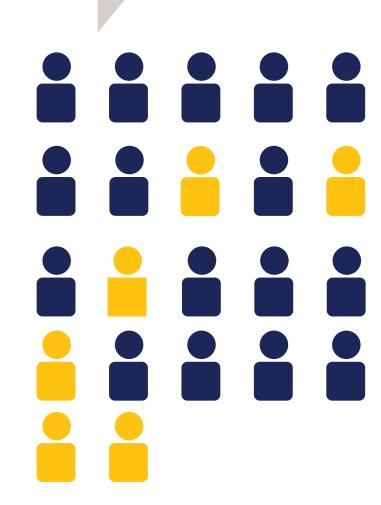
Web Developer

### TU SHI

Web Developer

# SOMETIMES YOU CAN DO BIG THINGS WITH A SMALL TEAM

**JASON FRIED** 



# DR. TUAJUANDA C. JORDAN:

President of St. Mary's College, thanked donors and participated in encouraging outreach via social media throughout Giving Tuesday.

**CAROLYN CURRY**, VP of advancement, approved all Giving Tuesday initiatives and budget items and raised major gifts during the campaign.

**SANDY ABELL**, executive assistant, processed all budget items.

JACKIE WRIGHT, director of foundation finance and administration. Manually printed, recorded, processed, and verified donations.

# **KELLEY HERNANDEZ,**

development information systems specialist. Manually printed, recorded, processed, and verified donations.

**LARA HOLMES**, fiscal administrator. Manually printed, recorded, processed, and verified donations.

**LAUREN SAMPSON**, director of corporate and foundation relations. Manually printed, recorded, processed, and verified donations.

**KAREN RALEY**, AVP of development, solidified \$140,000 in challenges from donor Don Stabil and other \$5,000-\$10,000 gift opportunities.

**RICHARD EDGAR**, development officer, major and principal gifts, raised major gifts during the campaign.

# **BRIDGET MARSHALL**,

development officer, annual giving, wrote all colleterial for the event, scheduled and sent emails, hosted Facebook Live the day of the event.

**CONNER WOLFE**, prospect research coordinator, developed, tested, and managed the Giving Tuesday donation form.

**DAVID SUSHINSKY**, director of alumni relations, chaired the Giving Tuesday committee, oversaw all development of Giving Tuesday.

**KELLY SCHROEDER**, associate director of alumni relations, helped market the Alumni Council Challenge to the student clubs.

**LAUREN TAYLOR**, assistant director of alumni relations, managed the email distribution process.

**PEGGY AUD**, director of events and conferences, oversaw the setup of Giving Tuesday Headquarters and all activities and events that took place that day.

MICHAEL BRUCKLER, AVP of integrated marketing and strategic communications, oversaw the creation of marketing colleterial. Day-of thanked donors in Facebook Event and Twitter, posted to the Donor Recognition Wall at Giving Tuesday Headquarters.

**LEE CAPRISTO**, director of publications, ensured the correct printing and delivery of all Giving Tuesday print colleterial.

**KEELY HOUK**, senior graphic designer, created and designed all Giving Tuesday print and social media collateral. Day-of designed social media thank you graphics and assisted with thank you email distribution.

# **GRETCHEN PHILLIPS.**

communications specialist, oversaw the social media editorial calendar and day-of schedule of posts and produced Facebook Live Events throughout the day. JEANNETTE MODIC, director of web services, was responsible for creating and overseeing the web presence and giving form. Day-of, oversaw thank you email distribution, Everwall and posted updates and donor recognition to Instagram and Instagram Stories.

DANIEL PINDELL, web developer, was responsible for web design and development of the Giving Tuesday campaign website including the new floating Give Now button. Day-of assisted with Facebook Live.

TU SHI, web developer, assisted in the creation of the Thank You page for major donors and created the page for dynamically tracking the club standings on Giving Tuesday. Oversaw and implemented scrolling donor recognition on webpage.

# QUICK FAQs



8-9 PM 284 DONORS REACHED OUR DONOR GOAL AT 5:20 PM \$40K IN ONE HOUR: 4-5 PM

10 HOURS WITH OVER 100 DONORS/HOUR 54 DONATIONS OVER \$1,000

54 THANK YOU VIDEOS SENT IN 24 HOURS

350 UNIQUE VISITORS WENT TO OUR "GET INVOLVED" PAGE THIS YEAR, COMPARED TO 41 UNIQUE VISITORS TO THIS PAGE LAST YEAR

3,833 UNIQUE VISITORS TO OUR WEBSITE

100% PARTICIPATION
RATE FOR SMCM
BOARD OF TRUSTEES

28,000 UNIQUE PEOPLE SAW AT LEAST 1 OF OUR GIVING TUESDAY POSTS ON SOCIAL MEDIA

TOTAL RAISED: **\$379,430** 

TOTAL DONORS: 1,965

# ALUMNI COUNCIL CHALLENGE



# ALUMNI COUNCIL CHALLENGE OVERVIEW

Designed to increase giving participation rates among alumni and students, the Alumni Council Challenge has become one of the most exciting elements to our Giving Tuesday campaign.

Since 2016, the Alumni Council has challenged student groups to create short videos to compete for cash prizes generously donated by members of the council (31 members). With an impressive 100% participation rate, the alumni council had more than \$20,000 in cash prizes to give.

Here's how it went down. Part of launching our new SMCM brand is to better show student life. Thus, the 2019 video prompt was, "show us through your club or team what is unique about student life at SMCM," and we received 22 entries.

Videos were promoted on the Giving Tuesday website for prospective donors to view in the weeks leading up to the event.

Regardless of their gift designation, donors had one vote toward the group they thought made the best video

The five student clubs and five varsity athletic teams with the most votes at the end of Giving Tuesday won between \$250 and \$3,000. A blue ribbon bonus, voted on by members of the Alumni Council, gave an additional opportunity for students to win up to \$3,000. While this challenge was intended to raise donation participation rates, it has proven to raise awareness of the Alumni Council, elevate the public image of St. Mary's College new brand, and bring valuable resources to the participating student organizations.

# 2019 ALUMNI COUNCIL CHALLENGE

# ARE YOU UP FOR A CHALLENGE?



# (240) 895-3381

Relations, at...

**QUESTIONS?** 

dmsushinsky@smcm.edu

Contact David Sushinsky, Director of Alumni

Challenge Videos
Social Media Toolkit (for Students)
Get Involved (for Donors)

If the answer is "yes," your student group could win big!

The Alumni Council invites student clubs and varsity athletic teams to participate in the Giving Tuesday Alumni Council Challenge to compete for prizes ranging from \$250 to a potential \$6,000 top prize.

# **HOW IT WORKS**

- Over \$20,000 was pledged by the Alumni Council to fund the Challenge
- Participating student clubs and varsity athletic teams will create a 60 second or less video which will be promoted on the Giving Tuesday website for prospective donors to view in the weeks leading up to the event
- On Giving Tuesday, donors will have the opportunity to cast ONE vote for the student organization they feel produced the best video, but ONLY after making a donation
- . The five student clubs and five varsity athletic teams with the most votes at the end of Giving Tuesday will win between \$250 and \$3,000!

# **BONUS AWARDS**

- Five special blue ribbon bonuses will be awarded, ranging from \$250 to \$3,000
- These will be voted on by the donating members of the Alumni Council
- They will be awarded based on:
- o Content how well the video supports the prompt
- Strength of Message clear, powerful, evokes emotion
- o Video Quality clarity of sound and appropriate lighting on subjects
- They can be added to the other top prizes for a potential \$6,000 total prize!!

# THE RULES

- Be an official SMCM student club or varsity sports team
- Select an information session to attend, led by the Giving Tuesday Planning Committee
- Have at least one club or team representative attend the information session (club advisors and coaches are encouraged to attend)
- Create a video, adhering to the parameters and timeline established by the Giving Tuesday Planning Committee
- Agree to allow the video to be used for institutional marketing purposes

# **VIDEO REQUIREMENTS**

- Must be no longer than 60 seconds
- Must be approved for suitable content and quality by the Giving Tuesday Planning Committee
- Must not use any copyrighted material, including music
- Must use original footage (not used in previous Challenges)
   Must be submitted by 11:59 p.m. (EST) on Sunday, November 10
- Must show us, through your club or team, what is unique about student life at SMCM

# STUDENT PARTICIPATION

For students, the Alumni Council Challenge was designed to establish a culture of giving through participation. To accomplish this objective, 22 student clubs and varsity athletic teams competed for more than \$20,000 in prizes donated by the Alumni Council by creating videos that promoted student life at the College and help push the new college brand.

Donors to the campaign were given the ability and encouraged to vote for their favorite video. In order to submit a video, students attended training sessions that included tactics they could use in order to market their videos, thereby increasing donations and awareness of Giving Tuesday. Throughout Giving Tuesday, results were updated on social media, through email, and live at the on-campus Giving Tuesday headquarters.

Students were also recruited to work behind-thescenes of Giving Tuesday. Students were included in the Giving Tuesday Planning Committee which met weekly, and worked the day-of at Giving Tuesday Headquarters, completing thank you cards and videos that were distributed following Giving Tuesday to donors.

As a result, compared to the previous year, the student participation rate increased 69%.

VIEW STUDENT VIDEOS **GO HERE:** 

GO.SMCM.EDU/GIVING-TUESDAY /CHALLENGE-RESULTS/

# ALUMNI COUNCIL CHALLENGE RESULTS

The Women's Lacrosse Team wins this year's Giving Tuesday Alumni Council Challenge, taking in a collective \$6,000 in awards (1st place in the Blue Ribbon Bonus category with \$3,000 and 1st place in the team competition with \$3,000).

Congratulations to all our participants!

# ALUMNI COUNCIL BLUE RIBBON BONUS



### BEST VIDEOS SELECTED BY THE ALUMNI COUNCIL

(considering content, quality, use of prompt and power of message)

- 1. Women's Lacrosse (Varsity Sport) wins \$3,000
- 2. Burlesque (Student Club) wins \$2,000
- 3. Rowing (Varsity Sport) wins \$1,000
- 4. Volleyball (Varsity Sport) wins \$500
- 5. BOSS/SMACS (Student Club) wins \$250

# STUDENT CLUBS AWARDS



### TOTAL CLUB VOTES BY DONORS ON GIVING TUESDAY

(after removing duplicate votes by the same donors)

- 1. Men's Rugby with 100 votes, wins \$3,000
- 2. Women's Rugby with 92 votes, wins \$2,000
- 3. Best Buddies with 72 votes, wins \$1,000
- 4. SMUT with 65 votes, wins \$500
- 5. Burlesque with 43 votes, wins \$250
- 6. Catholic Seahawks with 30 votes
- 7. AVATAR with 29 votes
- 8. Mock Trial with 27 votes
- 9. TNA (The Nightingale A Cappella) with 27 votes
- 10. Seahawk Powerlifting with 15 votes
- 11. BOSS/SMACS with 13 votes

### JUMP TO A VIDEO

### **∄ STUDENT CLUBS**

- **.** AVATAR
- & Best Buddies
- ₫ BOSS / SMACS
- 🕹 Burlesque
- ♣ Catholic Seahawks
- & Rugby Men's
- & Rugby Women's
- .t. Seahawk Powerlifting
- .†. SMUT (St. Mary's Ultimate Team)
- ♣ TNA (The Nightingale A Cappella)

### **₺ VARSITY SPORTS**

- .†. Varsity Baseball
- ♣ Varsity Basketball Women's
- Varsity Field Hockey
- ♣ Varsity Lacrosse Men's
- & Varsity Lacrosse Women's
- Varsity Rowing
- 🕹 Varsity Sailing
- ♣ Varsity Soccer Women's
- & Varsity Swimming Men's and Women's
- 🕹 Varsity Tennis Men's and Women's
- ♣ Varsity Volleyball

# QUESTIONS?

Contact David Sushinsky, Director of Alumni

dmsushinsky@smcm.edu (240) 895-3381

# **VARSITY SPORTS AWARDS**



### TOTAL TEAM VOTES BY DONORS ON GIVING TUESDAY

(after removing duplicate votes by the same donors)

- 1. Women's Lacrosse with 384 votes, wins \$3,000
- Men's Lacrosse with 360 votes, wins \$2,000
- 3. Sailing with 208 votes, wins \$1,000
- 4. Rowing with 87 votes, wins \$500
- 5. Swimming with 85 votes, wins \$250
- Women's Soccer with 62 votes
   Field Hockey with 35 votes
- 8. Tennis with 21 votes
- Volleyball with 18 votes
- 10. Women's Basketball with 15 votes
- 11. Baseball with 11 votes

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# DESIGN





# BECOUNTED #SMCMGI¥ES

# **GIVING TUESDAY LOGO - MAIN MARK**

Typographic logo set in SMCM's Brand colors. Used on all collateral to raise awareness of fundraising event and connect to the larger trending day of giving. The next page delineates the multiple variations of this typographic logo.

# **BECOUNTED - SUPPORTING MARK**

Typographic logo set in SMCM's Brand colors. Used to challenge constituents to "BeCounted" with their donation — essentially our call to action. This mark is used in conjunction with the Giving Tuesday logo, and is primarily associated with the giving campaign. The next page delineates the multiple variations of this typographic logo.

# GIWING TUESDAY

GIVING
TUESDAY
12.03.2019



GIVING TUESDAY

#SMCMGI**≫**ES

12.03.2019

GI NG TUESDAY

#SMCMGI ES



**GIWING TUESDAY** 

# GIWING TUESDAY

#SMCMGI₩ES

GIVING
TUESDAY

12.03.2019





12.03.2019

GIVING TUESDAY

#SMCMGIVES



**GIWING TUESDAY** 

















# BECOUNTED #SMCMGI¥ES



BECOUNTED #SMCMGIVES

BECOUNTED #SMCMGI\*ES

BECOUNTED

STMARYS SOLUCIONARIAN #SMCMGI SES

BECOUNTED

12.03.2019

\*\*STMARY'S COLUMN SCHOOL SCHOO

STMARY'S COLLEGE MANYLAND

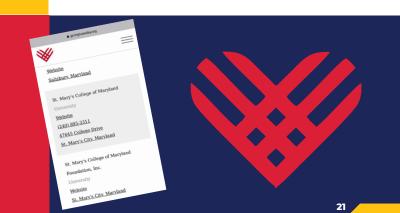
#SMCMGIWES

BECOUNTED

12.03.2019

# THE BIGGER PICTURE:

Giving Tuesday is an international day of giving. SMCM first participated in 2014 and have since coordinated our efforts with the internationally recognized day of giving. We have used the heart image to connect with the larger day, yet have created our own unique slogans within the day to personalize our event. We are listed and have registered on the official Giving Tuesday site.





# GRAPHIC DESIGN MAILERS

The following pages represent an amalgamation of the overall printed and digital imagery. This does not cover design that was incorporated into the website and social media which will be covered later.

We wanted to create a fun and challengefilled campaign to increase donors and donations for SMCM, while also bringing awareness to our new brand that recently launched.

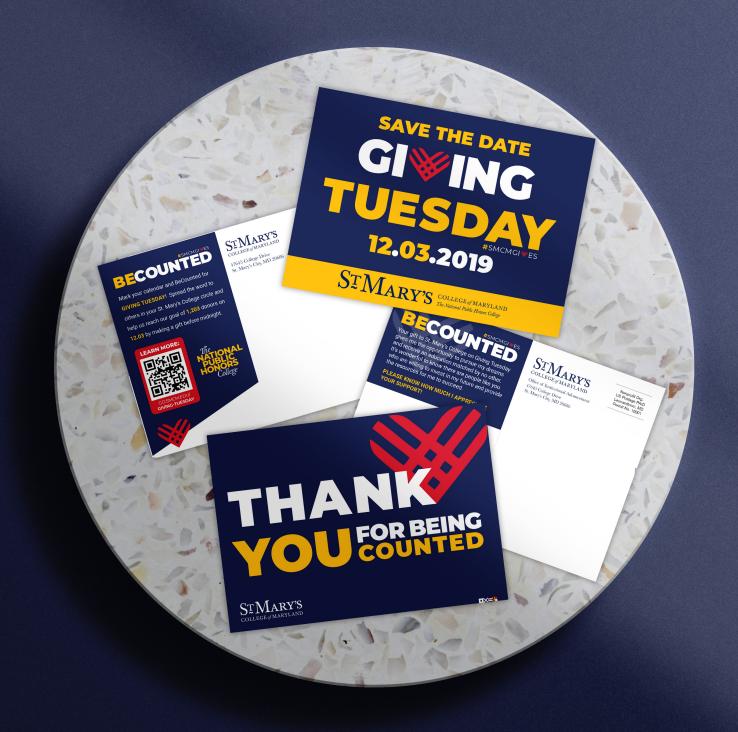
The main focus of the design was to stay within our brand colors & fonts, while also having a unique (and exciting) tone.

The following pages include our designed materials: Mailers that were sent to all constituents; posters, and tabletop trifolds displayed on campus; day-of signage

explaining event; sweatshirts for volunteers; informational door hangers posted around campus; and multiple giveaways.

Please see the social media and web sections to see how we engaged with our branded content digitally.

# **MAILERS**





# **GRAPHIC DESIGN - ON CAMPUS SIGNAGE**

To promote the event on campus, we created custom graphics. The first was a poster that was printed in-house and then posted on every academic and administrative building on campus. The second was a pop-up trifold with all of the information explaining the day and hashtag that was pre-printed in-house, folded, and then put up around campus and in the main dining hall.

The following page represents the signage located at our campus headquarters explaining the day and process. These were all produced in-house.

# **TABLETOP TRIFOLD**











GO NUTS FOR "DOUGH"NUTS 10:00 a.m. - 1:00 p.m. Swing by for a free doughnut

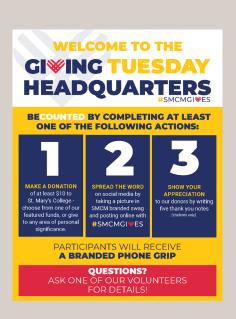
HOT DOG! WE'RE ON A ROLL 1:00 p.m. - 4:00 p.m. Enjoy a freshly grilled hot dog, on us

THE S'MORE YOU GIVE, THE S'MORE YOU GET 4:00 p.m. - 7:00 p.m.

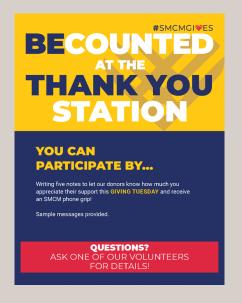
4:00 p.m. - 7:00 p.m.

Treat yourself to our complimentary s'mores station





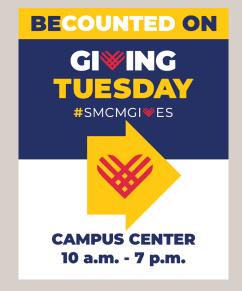












# **HEADQUARTERS SIGNAGE**







# **SWEATSHIRTS**

We created custom Giving Tuesday giveaways for all student helpers and staff that participated in the Giving Day. The idea was to take the heart motif and link it to our giving campaign ideas & our larger inclusive SMCM community.



PAY IT
FORWARD #SMCMGINES

JOIN ASSIST ALUMNI SUPPORT

PHILANTHROPY SMCM SHARE

DONATE GING TUESDAY

BECOUNTED

COMMUNITY CARE

CONNECT Vote

GIVE!

LEAD



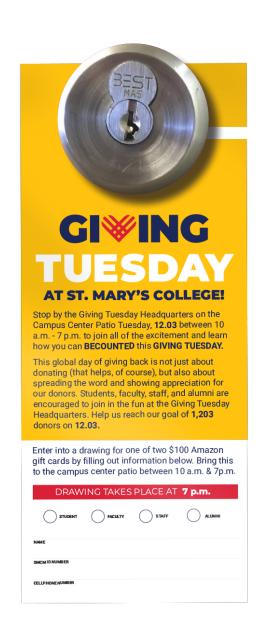




# **GIVEAWAYS**

We created door hangers for on-campus community members to fill out and recieve giveaways. We also handed out SMCM branded phone grips & buttons for participating constituents.





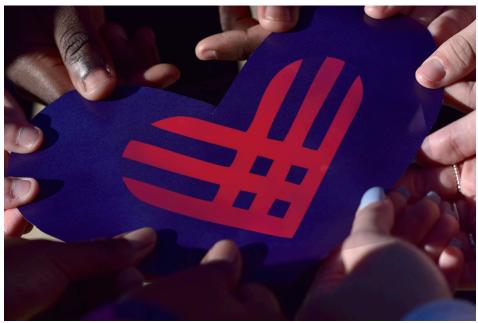


# **STAGED IMAGERY**









# WEBSITE CAMPAIGN



# **WEB OVERVIEW**

The Giving Tuesday website has five phases throughout the year depending on who our audience is and where we are during the timeline.

THE FIRST PHASE goal is to recruit student clubs and varsity teams for our Alumni Council Challenge. Our audience is current students or Alumni Council members to educate them about the challenge and encourage them to sign up for our info session and make the best videos they can.

THE SECOND PHASE goal is to ask everyone to save the date by putting Giving Tuesday on their radar and prep them for what is coming December 3. This is when we announce our goal and ask people to join our Facebook Event to subscribe to updates. Also in this phase, we publish the student created videos and give people the opportunity to view them and decide which they want to vote for on Giving Tuesday. This phase of the website includes our campaign goals and a countdown to the day of Giving Tuesday.

THE THIRD PHASE of the website is called our "Day Of" version. We turned this on at 4 p.m. on December 2. This was similar to our second phase, but we added the floating Give Now button that follows you throughout the site and

our social media Everwall feed so our audience could see all the #smcmgives activity throughout the day. The website includes our goals, videos from our major donor, president of the college and a countdown to when Giving Tuesday is over. We add a scrolling feed of our \$1,000+ donors the day of Giving Tuesday.

THE FOURTH PHASE of the website is our celebratory we-met-our-goal "Day Of" version. We call this "How High Can We Fly." Basically the same look as "Day Of" but new graphic for the header. Messaging changes from help us meet our goal to help the students win money.

THE FIFTH PHASE is the Thank You phase. We have special content thanking our big donors, the same scrolling donor list from day of, the social media feed so people can look back on the exciting day, and an early recap of our final numbers.







# **WEB OVERVIEW**

OVERALL SITE TRAFFIC	2019	2018	PERCENTAGE INCREASE FROM 2018-2019 CAMPAIGN
PAGEVIEWS	10,410	8,378	24.25%
AVERAGE TIME ON SITE	4.25	3.53	20.40%
UNIQUE VISITORS	3,833	2,614	46.63%
CONVERSION RATE	55.60%	53.60%	3.73%

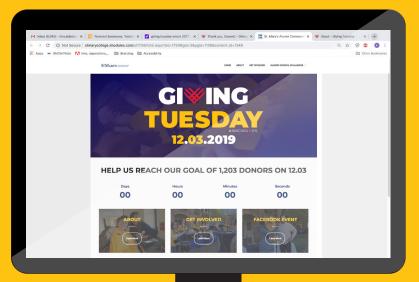
**SUMMARY:** TRAFFIC IS UP ON ALL OF OUR PAGES, AT LEAST **24%** 

# ADDITIONAL RESULTS 2019 CAMPAIGN

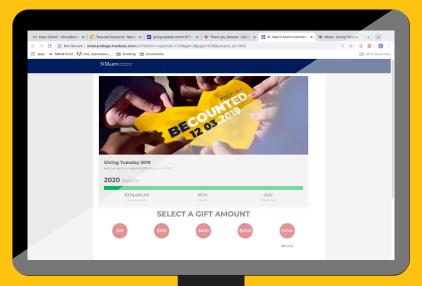
- A floating "GIVE NOW" button was added to the SMCM website and used by **518 UNIQUE VISITORS**. Every other donor used the main button or an email button.
- The Alumni Council Challenge Tracking Page generated over **200 VISITS** to the Giving Form (up from 75 last year).
- Traffic to our social media toolkit was up 60%.
- **350** people went to our "GET INVOLVED" Page this year. We only had 41 unique visitors to this page last year!
- 3.73% higher conversion rate this year over last year.

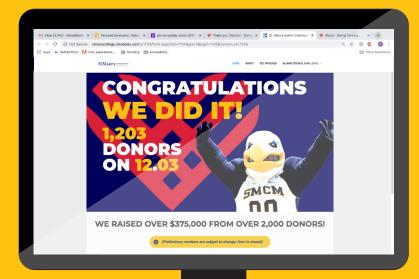


# MAIN SITE COUNTDOWN



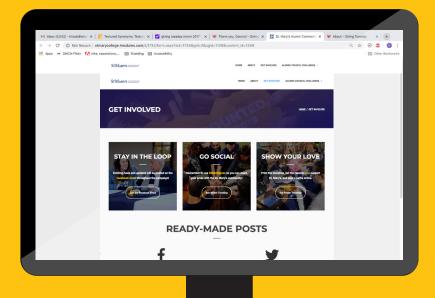
# MAIN SITE DAY OF

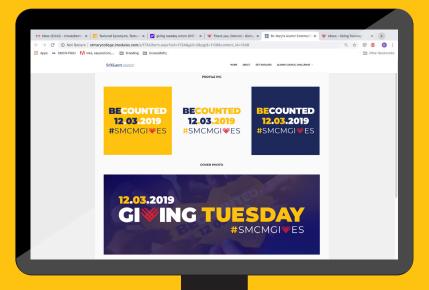


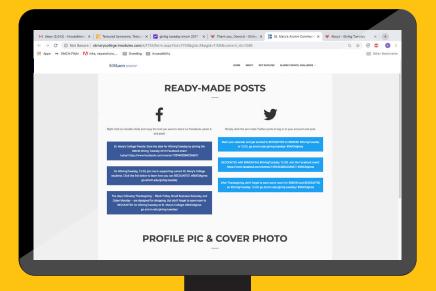


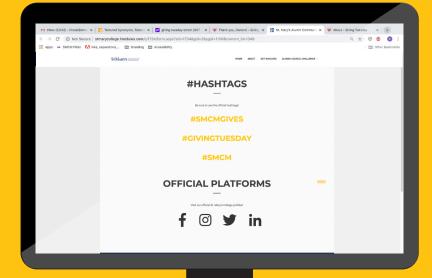
# MAIN SITE DAY AFTER

### SOCIAL MEDIA WEB TOOLKIT









## SOCIAL MEDIA





### **FACEBOOK LIVE - DAY OF**

This is the second year the College used Facebook Live as a way to showcase the energy on campus during Giving Tuesday. We planned five live segments featuring special guests including President Tuajuanda C. Jordan, members of the College's Alumni Council, students and employees. Our set was located at Giving Tuesday Headquarters on the campus center patio.

Our Facebook Live host updated viewers every two hours beginning at 10 a.m. on the day's donor progress, the Alumni Council Challenge and announced special updates. She would often interact with groups of students nearby, which contributed to campus community involvement.

Because we were nearing our 1,203 donor goal around the time we were to do our final planned segment, we opted to scratch the plan, hit record, and capture the moment we reached 1,203 live.

This platform allowed us to show authentic celebratory reactions in real-time. During this segment Vice President for Institutional Advancement Carolyn Curry passionately spoke about the importance of donating and how much every donation counts for students.











### **FACEBOOK EVENT PAGE**

Our Facebook event page for Giving Tuesday was published three weeks prior to the event. We provided informational posts and videos leading up to the event and on the day of, we posted progress updates using images and video.





St. Mary's College of Maryland 47645 College Drive, St. Marys City, Maryland 20686

Show Map

Invited by Gretchen Phillips



Hey! Look at you looking at Solomon looking at you!

On 12.03 the St. Mary's College community will rally together once again for Giving Tuesday. Being SO INSPIRED by last year's success, Solomon the Seahawk wants to #BECOUNTED too!

Over the next couple of weeks. Solomon will take us on a campus tour and show the many ways in which your #SMCMGIVES donations support College initiatives and most importantly, our students. ... See More





We're halfway there! #smcmgives







n honor of Don Stabile's 40th anniversary at SMCM, he's added a Bonus Challenge! If we raise \$40k in 4 hours, from 4 p.m. - 8 p.m., he'll donate an additional \$40k! Help us make it to \$159,080!





Hello friends!! Solomon here, stopping by with my exciting weekly #GivingTuesday campus updates!

Did you know that a BIG INITIATIVE supported by your #GivingTuesday donations are the many scholarship opportunities for our incredible students? The SMCM scholarships allow students to explore their vast interests, experience a unique campus life and take on the competitive academic environment.

Check out the #GivingTuesday 2019 site: http://go.smcm.edu/givingtuesday/, read more about why my beloved friend Donald Stabile supports SMCM #GivingTuesday and stay tuned for more next week! #SMCMGives #GivingTuesday #WhereisSolomon



### **INSTAGRAM**

We used our Instagram platform more this year as we have noticed an overall increase of followers and engagement in recent years. Three weeks prior to Giving Tuesday, we began promoting the event, especially the Alumni Council Challenge. On Giving Tuesday, our I nstagram timeline was primarily used to update our audience of donor progress, such as reaching our 100th donor and other donor milestones, and thanking our big donors (above \$5,000) with special graphics designed on the spot by our senior graphic designer. We had 17 posts on the timeline this year, compared to 10 last year. The majority of our instagram engagement was within the "stories" function.

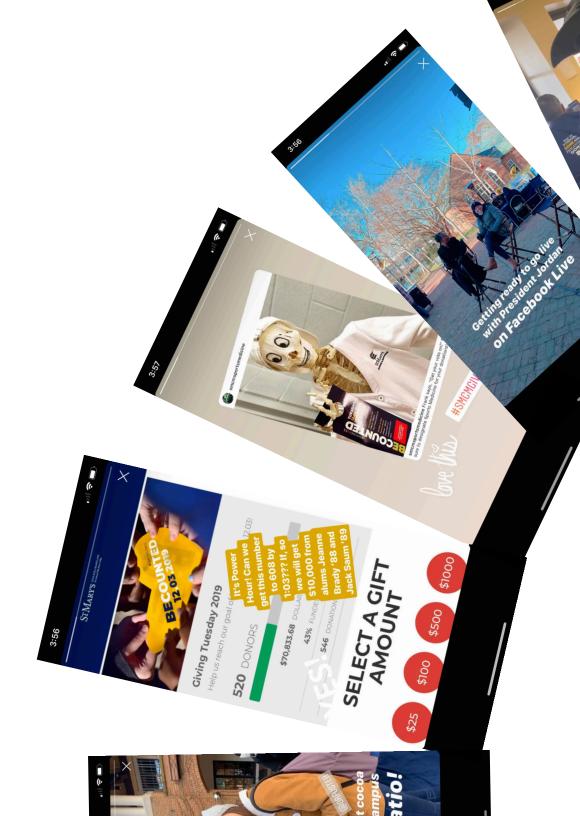






### **INSTAGRAM STORIES**

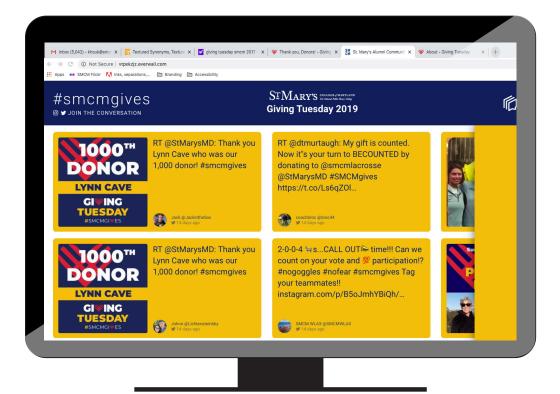
We heavily used Instagram Stories for our Giving Tuesday campaign. Our story began on Dec. 1 as we began hyping up the day and continued through around 9 p.m., Dec. 3. On the day of the event we used the stories function to showcase activities at Giving Tuesday Headquarters and update viewers on donor progress. This platform was used frequently to keep viewers updated on the Alumni Council Challenge as the majority of our audience on Instagram are students and alumni. Our story included 30 posts over the course of two days. In addition to our stories, several student group accounts mentioned St. Mary's College and our Giving Tuesday campaign in their stories, furthering our campaign's reach.





#### **EVERWALL**

The team implemented Everwall as a way to track our reach for posts for #smcmgives, as well as our donor and participants. Everwall grids these posts into a scrolling post that links to our main page.





HTTP://VTPXKZJZ.EVERWALL.COM/

### **QUICK STATS**\*

117

**Total Posts Displayed** 

2.4

Posts Per Hour

56

**Unique Participants** 

3.75

Reach Potential per unique user

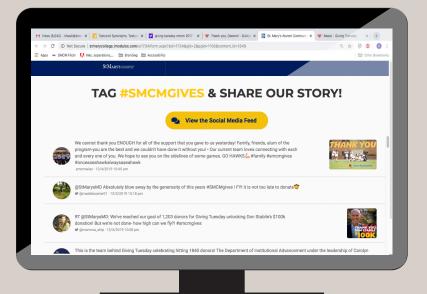
24,303

**Total Unique Reach** 

91,053

Total Absolute Reach

### **EVERWALL (Main Webpage)**





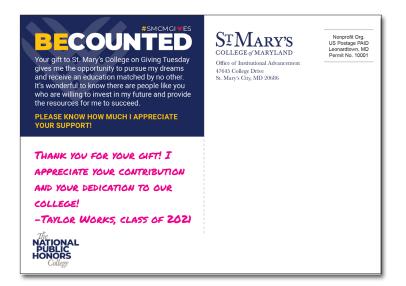
# DONOR RECOGNITION



### HANDWRITTEN THANK YOU CARD

In order to give a genuine and personalized touch to all of our donors, each donor received a handwritten thank you card from a student that will benefit from their gift.



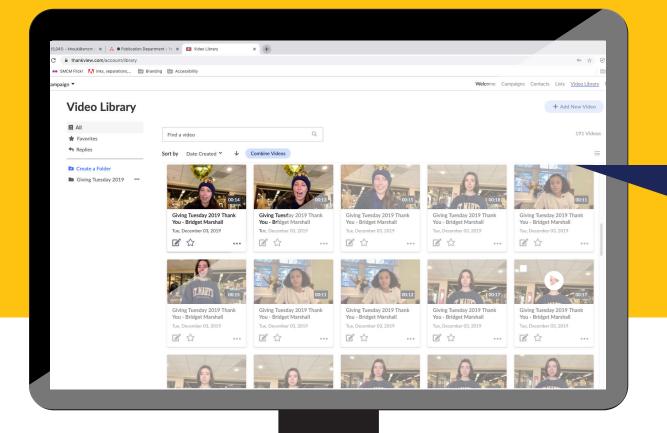






### THANK YOU PERSONALIZED EMAILS

For all of the donors that give over \$1,000, they receive a personalized "thank you" video from a student. In the video, they are recognized and then are thanked for their contribution.





SEE THANK VIEW IN ACTION. **GO HERE:** 

https://stmaryscollegemd.thankview.com/video/preview/285D0340-1C24-11EA-90F0-B974C8F67316



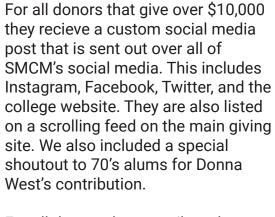












**DONOR SOCIAL POST** 

For all donors that contributed 1000+ we added them to our inperson donor wall, which was then posted on social media. Each heart corresponds to a level of giving.







# 12.03 EVENT











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CELLANDO SEE

















# WE DID IT!

# OUTCOMES



### **OUTCOMES**

#### **PRIMARY GOAL:**

To increase the alumni giving participation rate 5% for Giving Tuesday



RESULT
6% INCREASE
ALUMNI
PARTICIPATION

#### **SECONDARY GOAL A:**

To increase dollars raised on Giving Tuesday by 10% over the previous year



RESULT
32% INCREASE
DOLLARS
RAISED

#### **SECONDARY GOAL B:**

To achieve 1,203 unique donors on Giving Tuesday



RESULT 1,965 UNIQUE DONORS

#### **SECONDARY GOAL C:**

To increase the number of student donations by 10%



RESULT
69% INCREASE
IN STUDENT
DONATIONS



# STMARY'S COLLEGE of MARYLAND

The National Public Honors College



### ABOUT ST. MARY'S COLLEGE OF MARYLAND

St. Mary's College of Maryland was founded in 1840. Our 361-acre waterfront campus lies in the heart of the Chesapeake Bay region, adjacent to historic St. Mary's City, Maryland—the 4th-oldest permanent English settlement in North America.

We are **NATIONAL** by distinction. We were the first honors college in the United States, and today we remain one of only two in the country.

We are **PUBLIC** because we are committed to access. Many colleges offer honors programs to select students; but not here. Every admitted student is part of our honors-level liberal arts and sciences education, and at a cost that is genuinely affordable. Currently, there are 1,513 students enrolled at the College.

Lastly, we are an **HONORS** College because we set expectations. We prefer collaboration over cutthroat competition. We respect those who put in the worthy effort and simply can't stop moving forward. To us, honors is about where you're going, not where you're from.











